

# vax

**GRAB & GO**  
HANDHELD VACUUM

**FOR ON-THE-GO CLEANING**

USER GUIDE

LET'S GET STARTED.

**2 YEAR WARRANTY**

**VHV2212**



# Let's talk safety



## Basic safety precautions

**This vacuum cleaner is intended for household use only and NOT for commercial or industrial use.**

**READ ALL THE INSTRUCTIONS BEFORE USING THIS APPLIANCE.**

- This appliance is battery-operated, and the battery is charged whilst inside the appliance.
- Keep fingers, hair and loose clothing away from moving parts and openings whilst using the vacuum cleaner.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should not play with the vacuum cleaner. Cleaning and user maintenance should not be made by children.



## Don'ts

- Do not pull or carry the appliance by the charger cord, use cord the as a handle, close a door on the cord, or pull the cord around sharp edges or corners. Do not place the product on cord. Do not run an appliance on the cord.
- Don't handle the charger plug or use the vacuum cleaner with wet hands.
- Don't use this vacuum cleaner if it has been dropped, damaged, immersed in water or left outdoors.
- Don't attempt to remove blockages with sharp objects as this may cause damage to the vacuum cleaner.



## Do's

- Always make sure the filter and dirt bin are fitted correctly before using your vacuum cleaner.
- Always turn off and unplug from charger before carrying out any maintenance.
- Turn off all controls on the vacuum cleaner before disconnecting or connecting the charger.
- Take extra care when cleaning on stairs.
- Always protect the charger cord from heated surfaces or near open flames.
- Keep all openings clear and free from debris as this may affect the airflow/suction.
- Store your vacuum cleaner in a cool, dry area. If the filter has been cleaned as per the instructions in this user guide, ensure it is thoroughly dry before storing the appliance away.
- Always use with FULLPOWER Model SAW06C-090-0500AD charger only.
- Use only Australian Certified approved 10amp extension cords, non-approved extension cords may overheat.

- Only use the vacuum cleaner indoors and keep the area you're cleaning well lit.
- For dry vacuum only. DO NOT vacuum any liquids.
- Only VAX recommended tools and accessories should be used with this vacuum cleaner.
- In between uses, lie flat on the floor in a suitable location so it does not become a trip hazard or can be stepped on.
- Keep the charger in a dry place, and only use the charger indoors.
- Do not use charger with damaged cord or plug. If appliance or charger is not working as it should, has been dropped, damaged, left outdoors or dropped into water, please contact our Customer Care Line on: AU: 1300 829 287 / NZ: 0800 829 695.

**Please keep instructions for further use.**

- Don't try to short the terminals of the charger.
- Don't use the vacuum cleaner with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the rating label.
- Don't vacuum up hot coals, cigarette butts, ash, matches or smoking hot burning items or use in an area where there may be harmful fluids (chlorine, bleach, and ammonia drain cleaner).
- Do not vacuum hard or sharp objects such as glass, nails, screws or coins etc.
- Don't not vacuum plaster dust, concrete dust or any other building or vitreous material.
- Do not vacuum flour, baking soda or any other powder-based carpet refresher or deodoriser.
- Do not charge the vacuum in a damp or wet location, this will reduce the risk of electric shock.
- Do not attempt to recharge non-rechargeable batteries.

- Care should be taken to arrange the extension cord as it can be a trip hazard.
- Always carry the vacuum cleaner by the handle.
- The charging port must be clean and free from dust and dirt.
- Store your vacuum cleaner in a cool, dry area. The appliance should be stored in a "charged" condition. Minimum 30-50% charged for best battery life.

## **BATTERY SAFETY PRECAUTIONS**

**CAUTION:** The battery used in this device may present a risk of fire or chemical burn if mistreated.

Do not disassemble, heat or incinerate, and do not dispose of in fire.

The battery and charger have no serviceable parts. Fire or injury may result.

The battery must be removed from the appliance by a qualified person and disposed of safely.

For best results, charge the battery in a location where the temperature is more than 10°C but less than 37°C. To reduce the risk of serious personal injury, do not store outside or in vehicles.

Do not expose to high temperatures above 38°C.

# Thank you for purchasing the VAX Grab & Go

## Taking care of small cleaning tasks

The Grab & Go is designed to make cleaning as quick and convenient as possible and this user guide will help you get the most out of your machine. The Grab & Go is perfect for small cleaning tasks on surfaces and upholstery.

## Taking care of your Grab & Go

Also inside this guide are instructions on maintaining your new machine, so that it's always ready when you need to tackle those small jobs.

**We're here if you need us**

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**Australia:** 1300 VAX AUS (1300 829 287)

[vax.com.au](http://vax.com.au)

**New Zealand:** 0800 VAX NZL (0800 829 695)

[vax.co.nz](http://vax.co.nz)

Please make a note of the serial number and model number of the product before calling.

	<u>Let's talk safety</u>
	<u>Getting to know your machine</u>
	<u>Getting started</u>
	<u>Using your machine</u>
	<u>Taking care of your machine</u>
	<u>What to do if it goes wrong</u>

## Included with your machine



Crevice Tool



Brush Tool



Charger



Charging Dock

Also includes warranty sheet and a user guide.  
Contents may vary. Pictures shown are for illustration purpose only.

# Getting to know your machine



## Technical Specifications

Name: **Vax Grab & Go Handheld Vacuum**  
Model No: **VHV2212**  
Voltage: **7.4V Li-Ion**  
Wattage: **80W**  
Weight: **0.75kg**  
Runtime: **Up to 13mins\***  
Charge Time: **4 hours**  
Dust Container Capacity: **400ml**

## Charger Specifications

Charger Model No.: **SAW06C-090-0500AD**  
Charger Input: **100-240V-50/60Hz 0.3A**  
Charger Output: **9V 500mA**

For the purposes of recharging the battery, only use **FULLPOWER** model number **SAW06C-090-0500AD** charger.

## Filter Spare Part

Filter Part Number: **029556001006**



Subject to technical change without notice. Images are illustrative only.

\*Runtime is based on internal testing. Actual runtime will vary under specific conditions or when using different accessories.

**PLEASE READ 'LET'S TALK SAFETY' AT THE BEGINNING BEFORE USE**

## Before you begin

**CAUTION:** Always switch off the vacuum cleaner before connecting or disconnecting the attachments or removing and emptying the dust container.

**IMPORTANT:** For best cleaning results, empty the dust container after each use. The filter should be tapped over a bin every 4-6 uses, to remove dirt and debris, and replaced every 6-9 months, depending upon use. The filter should be washed every 3 months, or when required. Allow the filter to completely dry before reinstalling.

## Assembly



Insert the charger plug into the charging dock, as shown



Turn the charger plug 45 degrees, ensuring that the charger plug is secured into the charging dock. Feed the charger cord through the cord routing and place the charging dock next to a power socket. Plug the charger into the mains power supply



The vacuum and accessories can be stored onto the charging dock, as shown.

# Using your machine

## Charging

**WARNING:** Do not attempt to use the vacuum cleaner when the machine is plugged in and charging.

**WARNING:** For best performance the charging port must be clean and free from dust and dirt. The life expectancy of the battery will vary depending on the usage of the vacuum cleaner.

**CAUTION:** When using the vacuum continuously the battery pack will become hot. If this occurs the vacuum should be left to cool before attempting to recharge.

**CAUTION:** When charging is complete, unplug the charger from the wall socket.



Place the vacuum into the charging dock.



The LED indicator will pulse a red light when charging and the indicator will display a solid blue light when charging is complete.

**NOTE:** Fully charge the battery before using the vacuum for the first time. Failure to fully charge the battery before first use may result in poor battery performance. During use, if the battery requires charging, the LED indicator will pulse with a red light until the vacuum runs out of the power. If this occurs the vacuum cannot be turned on and requires charging.



# Using your machine

## Using your vacuum cleaner

**IMPORTANT:** During operation, move the vacuum back and forth over a surface. Use even strokes and allow the vacuum to pick up the debris. For best performance, it is advisable to empty the dust container after each use.

**CAUTION:** Always switch off the vacuum cleaner before connecting or disconnecting the accessories or removing and emptying the dust container.



Press the On/Off button to switch 'On' the vacuum. The LED Indicator will illuminate a blue light indicating that the power is on. Press the On/Off button again to switch the vacuum 'Off'.



To empty the dust container, while holding the vacuum, press the dust container release button to release the dust container from the vacuum. Empty the dust container over a bin then reinstall the dust container, ensuring that it clicks into place.



To reinstall the dust container, at an angle, hook in the bottom of the dust container, as shown. Hinge the dust container towards the vacuum until it clicks back into place.

## Using the accessories

**CAUTION:** Always take extra care when using the vacuum cleaner on the stairs. Ensure that the vacuum is switched off before fitting or removing accessories.



Choose an accessory and install the chosen accessory into the vacuum by inserting the accessory into the dust inlet.

**NOTE:** The crevice tool can be used to clean in hard-to-reach places. The brush tool can be used for general cleaning, such as: benchtops, car seats, and floor surfaces. The brush tool can be installed onto the end of the crevice tool for additional reach, if required.

# Taking care of your machine

## Filter removal and replacement

**IMPORTANT:** The filter should be tapped over a bin every 4-6 uses, to remove dirt and debris, and replaced every 6-9 months, depending upon use. The filter should be washed every 3 months, or when required. Allow the filter to completely dry before reinstalling.

**WARNING:** To reduce the risk of personal injury, ensure that the vacuum is switched off before performing maintenance or troubleshooting checks.



To remove the filter, press the dust container release button to separate the dust container from the vacuum.



Remove the filter holder from the dust container.



Separate the filter from the filter holder.



Tap the filter over a bin to remove debris or replace the filter if necessary. Be sure to also wipe debris from the filter holder. The filter is a washable filter. Wash the filter under running water (40 degrees max). Allow the filter to dry for 24hrs or until completely dry before reinstalling.



Insert the filter back into the filter holder. Install the filter holder back into the dust container.



To reinstall the dust container, at an angle, hook in the bottom of the dust container, as shown. Hinge the dust container towards the vacuum until it clicks back into place.

# What to do if it goes wrong

## Problem

Cleaner won't run

## Solution

- Battery not charged – Charge battery up to 4 hours. The indicator light will pulse until the battery is fully charged and show a solid blue light.
- Battery might be too hot, allow the vacuum to cool for 1 hour.

Cleaner won't pick up or low suction

- Dirt container is not installed correctly – Review Filter Removal & Replacement.
- Dirt container is full – Empty dirt container.
- Battery charge is getting weak – Charge battery.
- Filter is dirty – Clean or replace filter.
- Clogged filter – Remove filter and clean.

Dust escaping from cleaner

- Dirt container is full – Turn off unit and remove debris.
- Dirt container is not installed correctly – Review Filter Removal & Replacement.
- Filter is not installed correctly – Review Filter Removal & Replacement.

Is there an accessory missing?

- Check the contents panel on the box to make sure the part is included with your vacuum cleaner.

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**Distributed By**

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