20L Wet & Dry Vacuum Cleaner

Get Cleaning...

What's your Vax's model number?

What's your serial number? (Located on the top of the machine)

Note these down in case you need them in future. Please keep instructions for further use.
Machine Overview

1. Motor housing
2. Tank
3. Flexible hose
4. Extension tubes x3
5. Crevice attachment
6. Foam filter
7. Dry filter
8. Paper dust bag
9. Dual function floor tool (dry / liquids accessory)
10. On/off switch
11. Carry handle
12. Accessory holders
13. Filter Retainer
This machine is intended for household use only, and NOT for commercial or industrial use.

When using the vacuum cleaner, basic safety precautions should always be observed, including the following:

1. Do not leave the vacuum cleaner unattended when plugged in. Unplug it from the socket when not in use.
2. Not to be used as a toy.
3. Children should be supervised to ensure that they do not play with the appliance.
4. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
5. Use only as described in this manual. Use only Vax recommended attachments.
6. Do not use the vacuum cleaner if it has been dropped, damaged, left outdoors or dropped into water. Do not use the vacuum cleaner with a damaged cord or plug. If the supply cord is damaged, it must be replaced by the manufacturer or a recommended service agent to avoid a hazard.
7. Do not handle the plug or machine with wet hands. Do not leave outdoors.
8. Do not pull or carry by cord. Do not use cord as a handle, close a door on the cord or pull cord around sharp edges or corners. Do not run the machine over the cord. Keep the cord away from heated surfaces.
9. Do not put any objects into openings or operate with openings blocked. Keep them free of anything that might reduce airflow.
10. Keep hair, loose clothing, fingers and all parts of body away from openings and moving parts.
11. Do not pick up hot coals, cigarette butts, ash, matches or any hot, smoking or burning objects.
12. Do not use the vacuum without the filters in place.
13. Turn off all controls before unplugging.
14. Do not vacuum up harmful or toxic material (chlorine, bleach, ammonia, drain cleaner etc.).
15. Do not vacuum sharp objects such as glass, nails, screws, coins, etc.
16. Do not vacuum baking soda or any other powder-based carpet refresher or deodoriser.
17. Do not vacuum plaster dust, concrete dust or any other building or vitreous material.
18. Use only approved 10 amp extension cords. Care should be taken to arrange the cord so that the cord cannot be tripped over. Only use a weatherproof 10 amp extension cord when using in wet mode.
19. Store the vacuum cleaner in a cool, dry area.
20. To prevent dirty water from running into motor, do not hold the appliance upside-down or lay on its side. Use appliance in normal vacuuming position.
21. Take extra care when cleaning on stairs.
22. Turn off the on/off switch before unplugging the vacuum cleaner.
23. Do not carry appliance while motor is running.
24. We recommend the use of a residual current device with a residual current rating of 30mA or less.

WHEN USING BLOWER FUNCTION:

25. Direct air discharge at work area only – never at people or animals.
26. Do not use blower as a sprayer in wet mode.
27. Wear a dust mask and protective eye wear.

WARNING: Always switch off and unplug the machine from the electrical outlet before assembling, opening, emptying the dirt container, before connecting/disconnecting the attachments, or carrying out maintenance or troubleshooting checks.

IMPORTANT: If the hose or tools are blocked, switch off the cleaner and remove the blockage(s) before re-starting your machine.

IMPORTANT: Cleaning filters and replacing them regularly maintains vacuum performance. Vax recommends that your filters should be checked, cleaned and replaced periodically.

DAMAGE TO THE VACUUM CLEANER CAUSED AS A DIRECT RESULT OF NOT ADHERING TO THE GENERAL SAFETY INFORMATION AND THE INSTRUCTIONS IN THIS USER GUIDE INVALIDATES THE WARRANTY.

PLEASE KEEP THESE INSTRUCTIONS FOR FURTHER USE.

If servicing of this product is required, it should only be performed by a qualified service agent. Please visit the Vax website for a most up to date list of vax service agents.
vax.com.au / vax.co.nz
Operation

Assembling the vacuum cleaner

Place the tank upside down and firmly press the four caster wheels into the base of the tank.

Place the top motor housing cover onto the main tank and secure into position with the retaining clips on each side.

Push the flexible hose into the connector and twist slightly clockwise. To remove the flexible hose, twist house anticlockwise and pull.

Attach the 3 piece wand to the end of the hose and then the dual function floor tool to the end of the wand.

Use bristles on the floor tool for hard surfaces.

For soft surfaces such as carpet, remove bristles by pressing the 2 clips down.
**Operation**

 SETUP the Cleaner from WET to DRY Vacuuming

Empty the tank and dispose of any liquid which may have been picked up in wet mode.

Remove the foam filter.  
Dry off any excess moisture from the float cage.

Attach the dry filter beneath the motor housing by pushing it on.  
(This dry filter must ALWAYS be used in dry vacuuming mode to help provide protection and avoid motor damage).

Once the dry filter has been pushed onto the float cage - align the filter retainer cap onto the base of filter and turn clockwise to lock into place.

Attach the paper dust bag to the inner side of the hose connector on the inside of the tank as shown.  
Push the bag on to the hose connector.

**NOTE:** as the suction power decreases, this may indicate that the paper dust bag is full and needs replacing.

Place the top motor housing cover onto the main tank and secure into position with the two retaining clips.

Connect the vacuum cleaner to the power supply and switch ON by pushing the on/off switch "I".

Vax Careline:  
AU: 1300 361 505  
NZ: 0800 800 900
Operation

SETUP the Cleaner from DRY to WET Vacuuming

Empty the tank and dispose of any dirt/dust which may have been picked up previously in dry mode.

![Images of vacuum cleaner components]

- Remove the dry filter and replace it with the foam filter – this slides over the float cage as shown.
- Remove dust bag from tank.
- Place the top motor housing cover onto the main tank and secure into position with the two retaining clips.

**NOTE:** Never vacuum dry dust and dirt with just this foam filter fitted as it will provide little or no protection, resulting in motor damage. To be used in wet mode only.

- When vacuuming up fluids – the crevice nozzle can be used when the water level is too high to use the floor tool. To ensure the air flow is adequate, we recommend that the end of the nozzle is not totally immersed.
- When the fluids have reached the maximum tank capacity, the float regulator will cover the motor filter causing the motor to work harder and it will become noticeably nosier. At this point turn off the machine and unplug it from the mains power and empty the tank.
- Once the water tank is emptied, place the top motor housing cover back onto the main tank and secure into position with the two retaining clips.
- Connect the vacuum cleaner to the power supply and switch ON by pushing the on/off switch “I” to continue to vacuum in wet mode.

**NOTE:** Clean and dry the inside and outside of the machine before storage.
Operation

SETUP the Blower Function

⚠️ **WARNING:** Keep bystanders clear from blowing debris (including persons and animals)

⚠️ **WARNING:** Wear a dust mask and protective eye wear when using blower function.

⚠️ **IMPORTANT:** Make sure the tank container is empty before using the blower.

Remove the hose from the standard hose outlet used for cleaning modes and place it on the blower outlet located at the back of the machine. Remove floor tool and connect the crevice nozzle to hose.

Connect the vacuum cleaner to the power supply and switch ON by pushing the on/off switch “I”.

Vax Careline: AU: 1300 361 505
NZ: 0800 800 900
Maintenance (Keep your Vax as good as new)

Storage
Before storing away, make sure to empty all contents of tank container. Make sure all parts, tank and filters are dry prior to storing machine.

Installing and cleaning the DRY filter

1. Install the dry filter over the filter cage with the flat end of the filter towards the vacuum power head. Carefully push filter in until it stops against the power head. (fig.1 & 2)
2. Place filter retainer on top of cartridge filter over the raise lip and tighten down by turning retainer clockwise, do not over tighten. (fig. 3 & 4)

NOTE: Unplug machine from the power outlet before performing maintenance.

Installing Dry Filter
1. Install the dry filter over the filter cage with the flat end of the filter towards the vacuum power head. Carefully push filter in until it stops against the power head. (fig.1 & 2)
2. Place filter retainer on top of cartridge filter over the raise lip and tighten down by turning retainer clockwise, do not over tighten. (fig. 3 & 4)

Removing and Cleaning Dry Filter (THIS FILTER IS NOT WASHABLE)
1. Unlock and remove the filter retainer by turning retainer handle anticlockwise.
2. Carefully hold and pull the dry filter up for removal. (fig.5)
3. Clean the cartridge filter by gently tapping or brushing dirt off. For optimal performance it is recommended to regularly change this filter depending on level of use (eg. 3-6 months).
4. Install cleaned or new filter into place as instructed above.
Maintenance (Keep your Vax as good as new)

Installing and cleaning the FOAM filter

1. Follow instructions to remove dry dust filter first before changing to foam filter.
2. Carefully slide foam filter down over the filter cage making sure the whole cage is covered. (fig.1 & 2)

Cleaning Foam Filter
3. Carefully remove foam filter. (fig.3)
4. Use a mild soap and water solution to wash foam filter and rinse with clean water. (fig.4)
5. Allow filter to air dry before installing and using again.

NOTE: Unplug machine from the power outlet before performing maintenance.
FAQ’s

**WARNING:** To reduce the risk of personal injury, unplug the cleaner before performing maintenance/troubleshooting checks.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>The appliance doesn’t work</td>
<td>No power</td>
<td>Check the power supply.</td>
</tr>
<tr>
<td></td>
<td>Functional fault in the power cord, switch, or motor</td>
<td>Have the damaged part checked by qualified personnel or replace it.</td>
</tr>
<tr>
<td></td>
<td>Tank is full of liquid</td>
<td>Empty the tank</td>
</tr>
<tr>
<td>Dust is escaping from the motor cover</td>
<td>The dust bag is missing or damaged</td>
<td>Put in a dust bag or replace it.</td>
</tr>
<tr>
<td>Low suction power and high motor speed / vibrations</td>
<td>Dust bag is full</td>
<td>Replace the dust bag</td>
</tr>
<tr>
<td></td>
<td>Suction nozzle, hose, or tank inlet is blocked.</td>
<td>Check the suction nozzle, hose, and tank inlet for obstructions.</td>
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</tbody>
</table>

For troubleshooting please call or visit our website: we’re here to help

vax.com.au
vax.co.nz
Vax Service & Help

Vax Careline:  
Australia  1300 361 505  
New Zealand  0800 800 900  
Monday-Friday  8.30am to 5.00pm  

If you have queries or concerns about using your Vax, call the Vax Careline. Calls are charged at the standard local rate. Please make a note of the serial number and model number of the vacuum cleaner before calling.  

For the nearest Service Agent, please call the Vax Customer Careline or visit vax.com.au  

Technical Specification  
Voltage:  220-240V ~ 50/60Hz  
Wattage:  1250W  
Tank Capacity:  20 Litres  
Vacuum Pressure:  14kpa  
Sound Pressure:  80dB(A)  
Cord length:  8m  
Weight:  5.1kg  

Subject to technical change without notice.