

vax

ProClean Master STEAM CLEANER

**NO DETERGENTS OR
CHEMICALS REQUIRED**

LET'S GET STARTED.

1 YEAR WARRANTY

VX33



vax.com.au
vax.co.nz

Let's talk safety



Basic safety precautions

FOR HOUSEHOLD USE ONLY.

When using the steam cleaner, basic safety precautions should always be observed, including the following:

IMPORTANT: Please refer to floor manufacturer's care recommendations before use and test the steam cleaner on a discrete area of flooring to begin with.

WARNING: The steam cleaner head gets very hot during operation.

WARNING:  Danger of scalding

- Only use the steam cleaner indoors. Keep the steam cleaner away from rain and moisture.
- Turn off the on/off switch on the steam cleaner controls before disconnecting or connecting from the mains supply.
- Always unplug the steam cleaner and allow it to cool before connecting or disconnecting the hose or accessories.
- Children should be supervised to ensure that they do not play with the appliance.
- This appliance is not intended for use by children and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- The appliance should only be used as described in this instruction manual.

- Only Vax recommended attachments should be used with this appliance.
- The force and heat of the steam may have an adverse effect on some materials. Always check whether a surface is suitable for treatment with the steam by carrying out a test before hand on a concealed area.
- Not suitable to use on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate steam or water sensitive materials.
- The device should not be used to clean electrical appliances such as ovens, microwaves, televisions and electrical heating systems etc.

WARNING: Always switch off and unplug the steam cleaner from the electrical outlet before assembling, opening or emptying the water tank, or before connecting/disconnecting the attachments.

IMPORTANT: The steam cleaner is equipped with a thermostat and a thermal cut-out. If for any reason the unit should overheat, the thermostat will automatically turn the unit off. Should this occur, unplug the steam cleaner from the electrical outlet and turn off the switch. Let the unit cool, remove and empty the water tank. To re-start the machine, plug it into an electrical outlet and switch it back on.

IMPORTANT: We recommend the use of a Residual Current Device with a Residual Current rating of 30mA or less.

IMPORTANT: This steam cleaner may not be suitable for all floating floorboards or sealed floors – please check with your floorboard manufacturer first prior to use.

Let's talk safety



Don'ts

- Do not leave the steam cleaner unattended when plugged in. Unplug the product from the socket when not in use.
- Do not use this steam cleaner if it has been dropped, damaged, left outdoors or dropped into water. Do not use this steam cleaner with a damaged cord or plug. If the supply cord is damaged return the steam cleaner to a Vax authorised Service Agent.
- Do not pull or carry this appliance by the cord. Do not use the cord as a handle, close a door on the cord or pull the cord around sharp edges or corners. Do not run the steam cleaner over the cord. Keep the cord away from heated surfaces.
- Do not unplug the product by pulling on the cord.
- Do not handle the plug or the steam cleaner with wet hands.
- Do not use without the tank cap in place. Ensure that the water tank cap has been screwed down fully before use.
- Do not touch any hot areas on the steam cleaner. It is normal for the steam cleaner to heat up during operation.
- Do not use the steam cleaner to treat any items of clothing that are still being worn on the body.
- Do not operate the steam cleaner without water in the tank. Always top up with water in good time.
- Never aim the steam cleaner at people, animals or plants (there is a risk of scalding). Never touch the steam jet from a short distance with your hands. Do not aim the steam cleaner at electrical items or wires.



Do's

- Accessories will become hot during use – allow them to cool down before handling.
- The steam cleaner must be kept level during operation.
- Only carry the steam cleaner by the carry handle.
- Store the steam cleaner in a cool, dry area.
- Always connect the appliance to sockets with an RCD adaptor 30mA or less.
- Be very careful when cleaning tiled walls with sockets.
- Keep the unit on the floor.
- Empty the water tank when the steam cleaner is not in use.
- Always show these instructions to a third party if you are passing the steam cleaner on to them.

- Never immerse the steam cleaner in water or in other liquids.
- Never fill the water tank with anything other than water. Never put additives (such as perfume, stain remover or products containing alcohol) in the water as they may damage the steam cleaner or make it dangerous to use.
- Do not use an extension cord with this product.
- Using improper voltage may result in damage to the steam cleaner and possible injury to the user. The correct voltage is listed on the rating label.
- Do not use your steam cleaner if it is damaged or faulty. Please make sure that the product is unplugged from the mains and call the Vax Careline on AU 1300 361 505 / NZ 0800 800 900.
- Do not use on acrylic surfaces.
- Do not overfill the tank. Do not exceed the maximum prescribed filling level.
- Do not attempt to remove blockages with sharp objects as they may cause damage.
- Do not use without the hard water filter in place.

IMPORTANT: The liquid or steam must not be directed towards equipment containing electrical components, such as the interior of ovens.

WARNING: Never leave the steam cleaner in one spot on any surface for an extended period of time as this may damage the floor surface. Always return the cleaner back to the resting tray when not in use or when not continuously moving across the floor.

- Please ensure all parts are correctly fitted before using the product.
- Take extra care when cleaning on the stairs.
- Keep cleaning area well lit.
- Please refer to the manufacturers care recommendations before use and test the steam cleaner on a discrete area of flooring to begin with.
- Always vacuum your carpets thoroughly and ensure hard floor areas are free from grit and debris before using the steam cleaner.
- Always remove the mains plug from the socket and allow the steam cleaner to cool down before topping up with water.

**This machine is intended for household use only, and NOT for commercial or industrial use.
PLEASE KEEP THESE INSTRUCTIONS FOR FURTHER USE.**

Thank you for buying this Steam Cleaner.

Taking care of your hard floors and above floor cleaning

The ProClean Master Steam Cleaner is designed to make the chore of cleaning hard floors and above floor cleaning such as bathrooms and kitchens as easy and efficient as possible and this user guide will help you to get the most out of your machine.

The incredible power of steam eliminates 99.9% of harmful germs and bacteria around the home, breaking down stubborn grease and grime and leaving every surface spotless and hygienic for a healthier home environment.

Taking care of your Steam Cleaner

Also inside this guide are instructions on maintaining your new machine, so that it's always ready when you are to tackle your hard floors and above floor cleaning.

We're here if you need us

For troubleshooting simply visit or call:

Australia: 1300 361 505*
vax.com.au

New Zealand: 0800 800 900*
vax.co.nz

*Monday – Friday: 8:30am -5:00pm

Calls are charged at the standard local rate. Please make note of the serial number and model number of the product before calling.

The Vax logo is displayed in a bold, orange, sans-serif font.

Contents

Steam Cleaner

Let's talk safety

Getting to know your machine

Getting started

Using your machine

Taking care of your machine

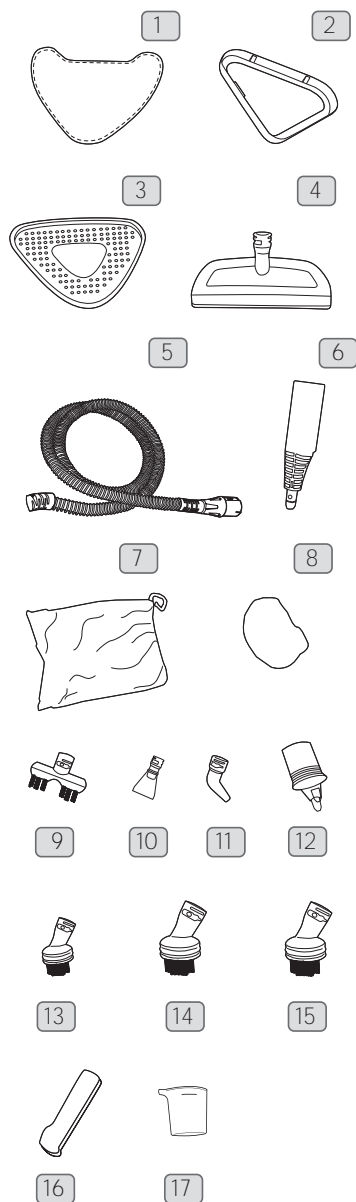
What to do if it goes wrong

Getting in touch

Notes

- 1 Velcro microfibre cleaning pads x 2
- 2 Carpet glider
- 3 Resting tray
- 4 Window squeegee/Upholstery tool
- 5 Hose
- 6 Concentration nozzle
- 7 Accessories storage bag
- 8 Window cloth
- 9 Grout brush
- 10 Scraper tool
- 11 Detailer tool
- 12 Accessories connector
- 13 Small plastic brush
- 14 Large plastic brush
- 15 Metal brush
- 16 Shoulder strap
- 17 Measuring cup

Included with your machine



Getting to know your machine



Technical Specification

Name **ProClean Master**

Voltage **220-240V ~ 50Hz, Class I**

Wattage **1400-1600W**

Water tank capacity **400ml**

Cord length **8m**

Weight **2.7kg**



This product
meets applicable
regulatory
requirements



Indoor
Use



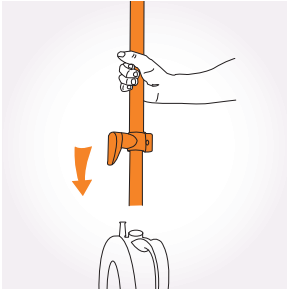
Read
Instructions

IPX4

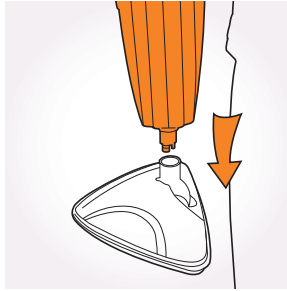
PLEASE READ 'LET'S TALK SAFETY' AT THE BEGINNING BEFORE USE

Assembling your stick steam cleaner

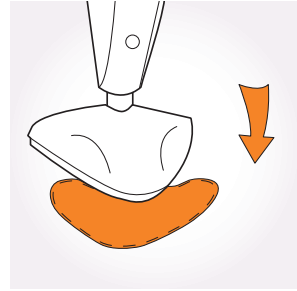
WARNING: To reduce the risk of personal injury, unplug the steam cleaner when assembling.



Insert handle into main body.
Line up the metal locking pin
with the hole and click into place.



Fit the body of the unit into the
steam cleaner floor head. Line
up the white plastic locking pin
with the hole and click into place.



Attach the velcro microfibre
cleaning pad to steam cleaner
floor head. The blue face of the
cleaning pad should be in contact
with the floor.

Getting started

Before you begin cleaning

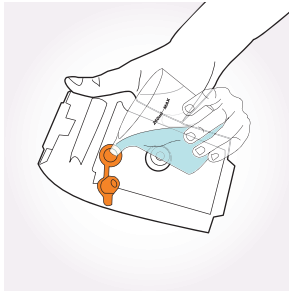
WARNING: Do not use hot or boiling water to fill clean water tank. Do not overfill the water tank.

WARNING: Do not use anything other than water in the water tank eg. no detergent, chemicals, vinegar or eucalyptus oil etc.

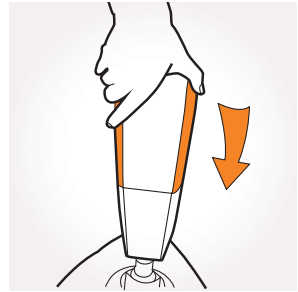
NOTE: Always ensure there is water in the clean water tank.



Remove clean water tank by pressing the quick release button.



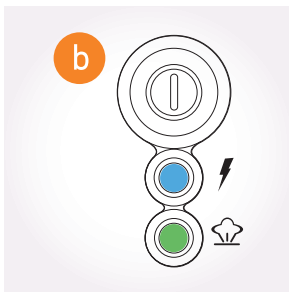
Remove the water cap and pour in 400ml of clean water. Replace the water cap.



Replace the clean water tank, clicking in place making sure the hard water filter is in place.



Blue LED will illuminate when the unit is switched on at the plug, the power button is pressed and the water is heating.



Blue LED + Green LED will illuminate within 1 minute indicating that the steam cleaner is ready to use. The Green LED will go off when unit water is re-heating.

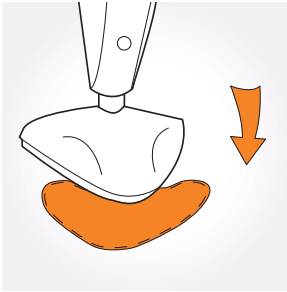
Attaching the cleaning pad

WARNING: To reduce the risk of personal injury, unplug the steam cleaner when assembling the accessories.

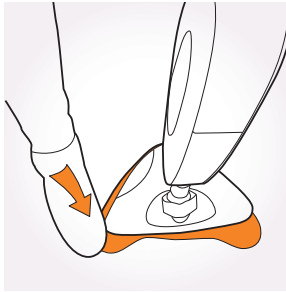
IMPORTANT: Never use the stick steam cleaner without the microfibre cleaning pad correctly attached to the floor head.

IMPORTANT: Carefully remove the cleaning pad from the floor head as the pad and floor head may be hot.

Velcro microfibre cleaning pad



Attach the velcro microfibre cleaning pad to steam cleaner floor head. The blue face of the cleaning pad should be in contact with the floor.



To remove - Hold corner of pad down with foot and peel unit away

Using your machine

Steam cleaning hard floors

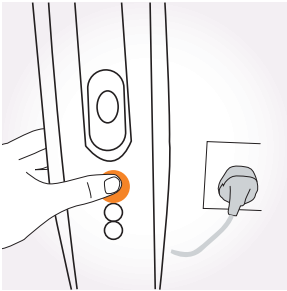
IMPORTANT: Please refer to floor manufacturer's care recommendations before use and test the steam cleaner on a discrete area of flooring to begin with.

WARNING: Never leave the stick steam cleaner in one spot on any surface for an extended period of time with a damp or wet microfibre cleaning pad attached as this may damage the floor surface. Your stick steam cleaner should only be used on tiles, lino, sealed wood flooring including sealed laminate.

WARNING: Do not operate/use stick steam cleaner without water in clean water tank.

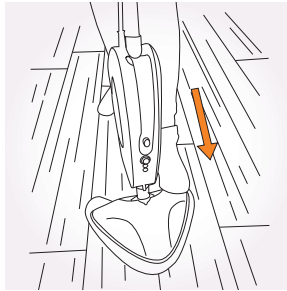
IMPORTANT: To reduce the risk of personal injury, unplug the steam cleaner when assembling the accessories.

IMPORTANT: When using on hard floors, always ensure the microfibre cleaning pad is properly attached to the floor head.

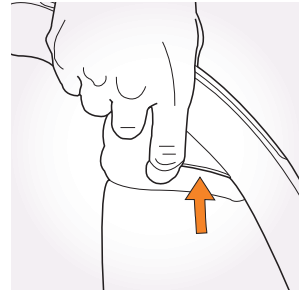


Plug into mains, press on button on the main body.

A blue light shows unit is on and heating. Wait until green light appears (within 1 minute).

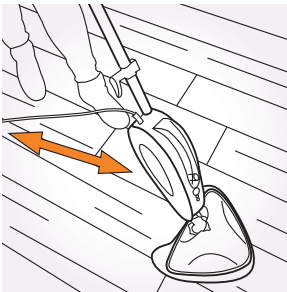


To recline the unit place foot on floor head and tilt handle.



To produce steam squeeze the trigger in short bursts.

To prevent overly wetting floors, do not hold down continuously.

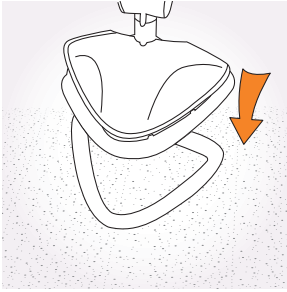


Move the steam cleaner slowly backwards and forwards across the floor paying particular attention to high traffic areas.

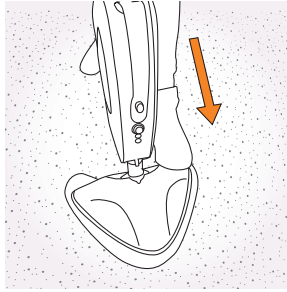
IMPORTANT: For 1 x 400ml water tank = 12 minutes steaming time (approx).

Refreshing carpets

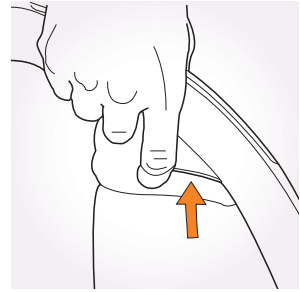
IMPORTANT: When using on carpets, always ensure the microfibre cleaning pad is properly attached to the floor head.



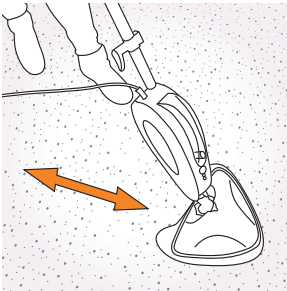
Place unit into carpet glider.



To recline the unit place foot on floor head and tilt handle.



To produce steam squeeze the trigger in short bursts.
To prevent overly wetting carpet, do not hold down continuously.



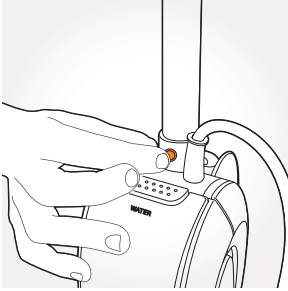
Move the steam cleaner slowly backwards and forwards across the floor paying particular attention to high traffic areas.

Using your machine

Using the handheld steam cleaner

WARNING: To reduce the risk of personal injury, unplug the steam cleaner when assembling the accessories.

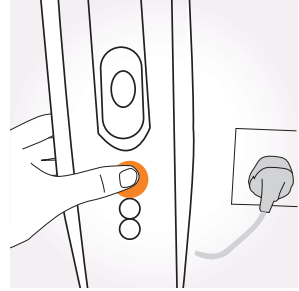
WARNING: Always ensure there is water in the clean water tank.



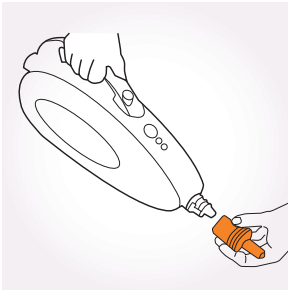
Remove handle from main body by pushing **metal locking pin** and pulling away handle.



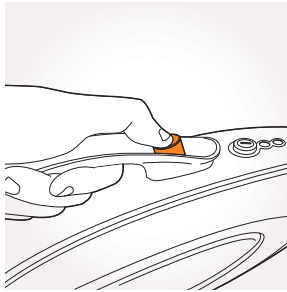
Remove steam cleaner floor head from main body by pushing white **plastic locking pin** and pulling away.



Plug in unit, press on button. The **BLUE LED** will illuminate when the unit is switched on at the plug, the power button is pressed and the water is heating. The **GREEN LED** will illuminate within 1 minute indicating that the steam cleaner is ready to use.



When using handheld steam cleaner (1) attach the accessory connector and then attach the desired accessory.



To produced steam push the button on top of the main body in short bursts.

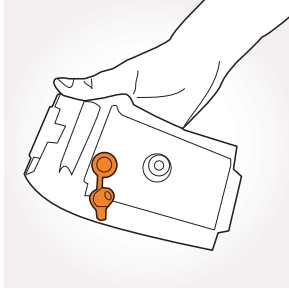
Taking care of your machine

Empty the water tank

IMPORTANT: Allow the unit to fully cool down before performing any maintenance or troubleshooting checks.



Remove the clean water tank by pressing the quick release button.



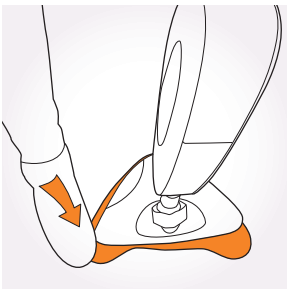
Remove the water cap.



Empty any excess water over the sink, replace water cap and return to the unit.

Removing the cleaning pad

IMPORTANT: Allow the unit to fully cool down before performing any maintenance or troubleshooting checks.



Hold corner of pad down with foot and peel unit away.

Cleaning the microfibre cleaning pad

IMPORTANT: Never use bleach or fabric softener when washing the microfibre cleaning pad.

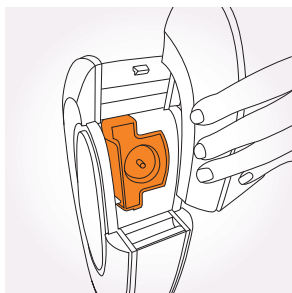
1. Machine washable at warm temperature (max 40°C). Always use a mild detergent.
2. Allow to fully dry before use.

Taking care of your machine

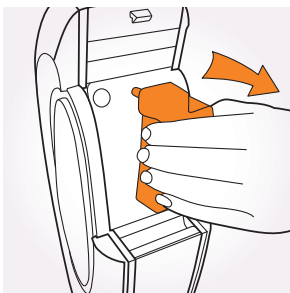
Replacing the hard water filter

IMPORTANT: The condition of the filter affects the performance of your machine. Check and change filter (depending on level of use). Do not operate unit without hard water filter in place.

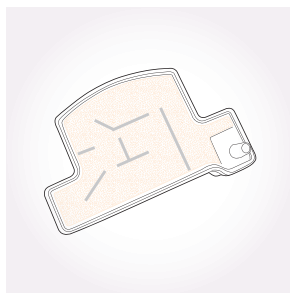
Your machine is fitted with a hard water filter. If you live in an area of hard water the filter will discolour/darken over time (2). Depending on water hardness and/or frequency of use the filter should be changed every 6-12 months, or once the filter has completely darkened.



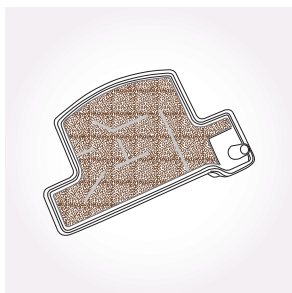
Hard water filter in unit.



Hard water filter removed.



New filter.



Filter needs to be replaced.

Taking care of your machine

Clearing blockages

IMPORTANT: Turn unit off. Allow unit to fully cool down before performing maintenance or troubleshooting checks.

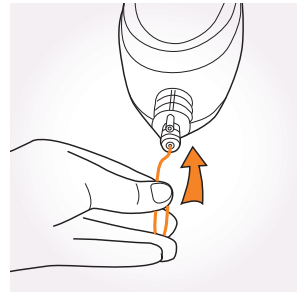
There is a small opening at the bottom of the trim that goes around the outside of the back of the unit. This opening is a steam exhaust vent should the primary path become blocked. If steam starts to escape from this vent you should:



Remove microfibre pad and inspect unit base for blockages. If a blockage can be seen use a small thin object such as a paper-clip to try to free blockage.



If steam path is still blocked, remove steam cleaner floor head from main body by pushing white plastic locking pin and pulling away.



After floor head is removed, using a thin object such as a paper-clip (in the area shown), attempt to remove the blockage.

What to do if it goes wrong

Problem

Solution

There is an accessory missing.

- Check the Parts Overview page in the guide to make sure the part is definitely included in your unit.
- If the part is missing we're here to help. Simply call us on:
AU 1300 361 505 / NZ 0800 800 900

The steam cleaner has no power?

- Unit may not be plugged into the electrical outlet correctly, ensure the plug is pushed in securely.
- The electrical outlet may not be working properly, check the fuse or breaker, or consult an electrician.
- The power cord may be damaged, if so it must be replaced by the manufacturer or Vax authorised agent in order to avoid invalidating the warranty.
- When in use if the green light goes off the unit may be re-heating. The light should only take 1 minute before this comes on again.

What do I do if the unit/ an accessory becomes damaged or broken?

- Visit vax.com.au for parts and spares.
- Please call our Careline to purchase new spares or order a replacement.

Why is the steam cleaner not producing steam?

- There may be no water in the tank; please refer to the operation section.
- The water tank may not be fitted correctly; please refer to the operation section.
- Hard water filter may be clogged and may need to be replaced. See maintenance section.
- Steam path may be blocked, refer to cleaning blockages section.

Why won't the microfibre cleaning pad pick up dirt?

- The cleaning pad may already be saturated with dirt and needs washing, please refer to the maintenance section.

CAUTION: To reduce the risk of personal injury, unplug the product before performing maintenance/troubleshooting checks.

Taking care of you

We're here if you need us. For trouble shooting, simply call or visit:

Australia: 1300 361 505*

vax.com.au

New Zealand: 0800 800 900*

vax.co.nz

*Monday-Friday 8.30am to 5.00pm



Distributed by Techtronic Industries Australia Pty. Ltd.
31 Gilby Road, Mt Waverley, VIC 3149 Australia.
Careline AU: 1300 361 505 www.vax.com.au
Careline NZ: 0800 800 900 www.vax.co.nz