

vax

Air Reach Upright
VACUUM CLEANER

**LIGHTWEIGHT,
FULL SIZE POWER,
MULTI CYCLONIC UPRIGHT**

LET'S GET STARTED.

2 YEAR WARRANTY

VX55



vax.com.au
vax.co.nz

Let's talk safety



Basic safety precautions

This machine is intended for household use only, and NOT for commercial or industrial use.

WHEN USING THE VACUUM CLEANER:

Basic safety precautions should always be observed, including the following:

- Only use the vacuum cleaner indoors on dry surfaces.
- Always unplug the vacuum cleaner before connecting or disconnecting the vacuum hose and accessories.
- Children should be supervised to ensure that they do not play with the appliance.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

- Use only as described in this manual. Use only Vax recommended attachments.
- Do not use the vacuum cleaner if it has been dropped, damaged, left outdoors or dropped into water. Do not use the vacuum cleaner with a damaged cord or plug. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Use only SAA approved 10 amp extension cords. Non-approved cords may overheat. Care should be taken to arrange the cord so that the cord cannot be tripped over.
- We recommend the use of a residual current device with a residual current of 30mA or less.



Don'ts

- Do not pull or carry by cord. Do not use the cord as a handle, close a door on the cord or pull cord around sharp edges or corners. Do not run the vacuum cleaner over the cord. Keep the cord away from heated surfaces.
- Do not handle the plug or vacuum cleaner with wet hands.
- Do not use outdoors or on wet surfaces.
- Do not put any objects into openings. Do not use with any openings blocked and do not restrict airflow. Keep all openings free of dust, lint, hair or anything that might reduce airflow.
- Do not pick up hot coals, cigarette butts, matches or any hot, smoking or burning objects.
- Do not pick up flammable or combustible materials (lighter fluid, petrol, kerosene etc.) or use in the presence of explosive liquids or vapours.
- Do not vacuum up harmful or toxic material (chlorine, bleach, ammonia, drain cleaner etc.).
- Do not vacuum up hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not use without ALL of the filters in place.
- Do not leave outdoors.
- Do not vacuum baking soda or any other powder-based carpet re-fresher or deodoriser.
- Do not vacuum plaster dust, concrete dust or any other building or vitreous material.



Do's

- Turn off the vacuum cleaner controls before disconnecting or connecting from the mains supply.
- Keep hair, loose clothing, fingers and all parts of the body away from openings and moving parts.
- Take extra care when vacuuming on stairs.
- Keep vacuuming area well lit.
- Store the vacuum cleaner in a cool, dry area.
- Turn off the on/off switch before unplugging the vacuum cleaner.

WARNING

Always switch off and unplug the machine from the electrical outlet before assembling, opening, emptying the dirt container, before connecting/disconnecting the attachments, or carrying out maintenance or troubleshooting checks.

WARNING

Cleaning filters improves vacuum performance. Vax recommends that your filters should be checked and cleaned periodically. If your filters are washable make sure they are completely dry before inserting back into the vacuum cleaner.

WARNING

The motor is equipped with a thermal cut-out. If for any reason the unit should overheat, the thermostat will automatically turn the unit off. Should this occur, unplug the vacuum cleaner from the electrical outlet and turn off the switch. Remove dirt container and empty. Clean filters. Allow the unit to cool for approximately one (1) hour. To re-start, plug into an electrical outlet and switch back on.

DAMAGE TO THE VACUUM CLEANER CAUSED AS A DIRECT RESULT OF NOT ADHERING TO THE GENERAL SAFETY INFORMATION AND THE INSTRUCTIONS IN THIS USER GUIDE INVALIDATES THE WARRANTY.

PLEASE KEEP THESE INSTRUCTIONS FOR FURTHER USE.

If servicing of this product is required, it should only be performed by a qualified service agent. Please visit the Vax website for a most up to date list of Vax service agents or contact our Customer Care Line on: AU: 1300 361 505 / NZ: 0800 800 900 (Mon-Fri 8:30am to 5:00pm)

vax.com.au / vax.co.nz

Thank you for buying this Upright Cleaner.

The Vax Air Reach is one of the most lightweight full sized multi-cyclonic upright vacuums in the range. It's multi-cyclonic technology provides great suction power and incredible cleaning results, so you can effectively clean your whole home, leaving it looking spotless. The Air Reach makes reaching to the tops of stairs a breeze with its extra-long 10m cord length and 4.2m stretch hose.

Taking care of your Vax Air Reach Upright Cleaner

Inside this guide are instructions on maintaining your new machine so it is always ready when you are to tackle carpets, hard floors and stairs.

We're here if you need us

For troubleshooting simply visit or call:

Australia: 1300 361 505*
vax.com.au

New Zealand: 0800 800 900*
vax.co.nz

*Monday – Friday: 8:30am -5:00pm

Calls are charged at the standard local rate. Please make note of the serial number and model number of the product before calling.

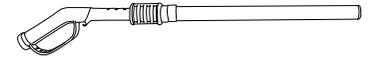
Contents

- Let's talk safety
- Getting to know your machine
- Getting started
- Using your machine
- Taking care of your machine
- What to do if it goes wrong
- Getting in touch
- Notes

Upright Cleaner

Included with your machine

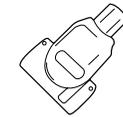
Telescopic extension tube



3-in-1 crevice, upholstery & dusting brush tool



Turbo tool



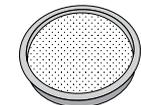
Extension hose

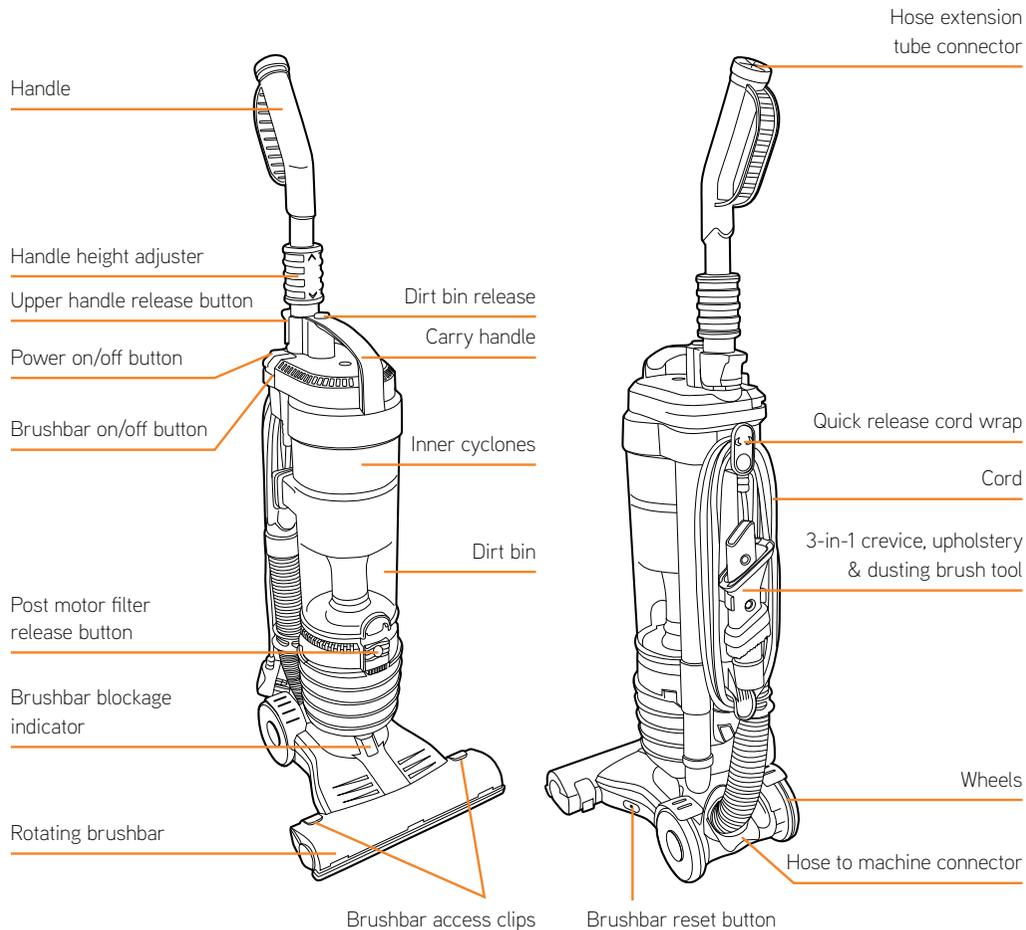


Post motor filter



Pre-motor filter



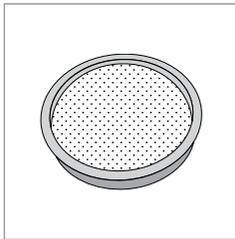


PLEASE READ 'LET'S TALK SAFETY' AT THE BEGINNING BEFORE USE

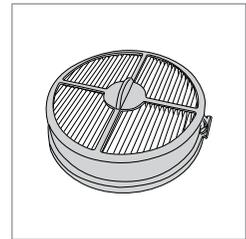
Keep your Vax like new

IMPORTANT: The condition of the filters affects the performance of your machine. Please check and clean filters periodically (depending on the level of use). For full cleaning instructions see Taking care of your machine.

IMPORTANT: Do not use the vacuum cleaner without all filters in place.

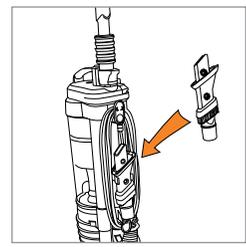
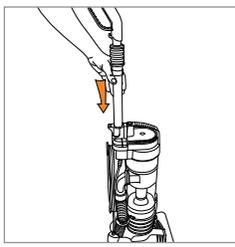


Pre-motor filter



Post-motor filter

Assembling your vacuum cleaner



Technical Specification

Name **Air Reach Upright**
 Voltage **220-240V ~ 50Hz**
 Wattage **1200W**
 Capacity **1.5 Litres**
 Cord length **10m**
 Weight **8kg**

Filters **Pre-motor filter (washable)**
HEPA 12 antibacterial post motor filter (tap to clean)

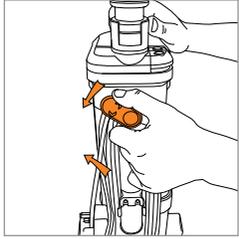


Subject to technical change without notice.

*To purchase consumables and accessories, please visit vax.com.au

Using your machine

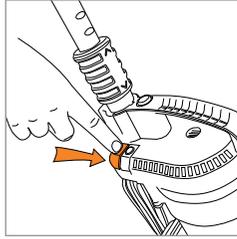
Operating the appliance



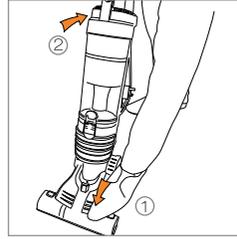
Twist cord hook to release cord.



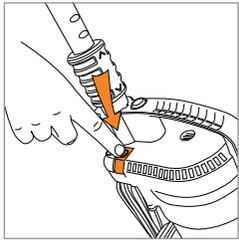
Adjust handle height.



Turn unit on.



Recline unit.



Brushbar on - carpets
Brushbar off - hard floors



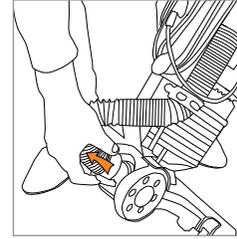
NOTE: Switching the brushbar on whilst cleaning hard floors may damage the flooring.

Using accessories

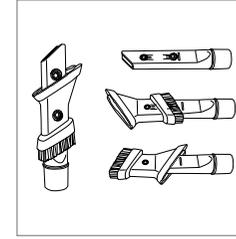
NOTE: The crevice tool, dusting brush and upholstery tool can all be attached to the telescopic tube or directly to the hose.

Using your machine

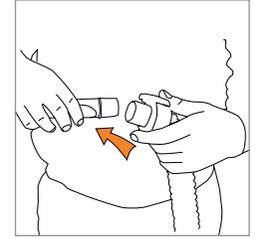
Attaching to hose



Remove hose.

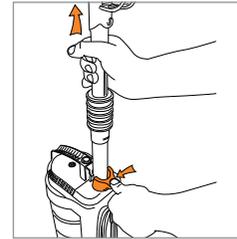


Choose an accessory.

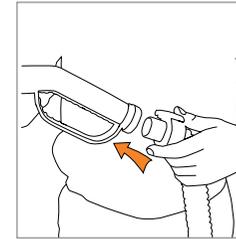


Attach accessory to hose.

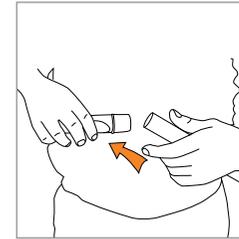
Attaching to telescopic extension tube



Remove telescopic extension tube.



Attach hose to telescopic extension tube.

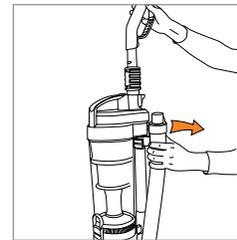


Attach accessory to telescopic extension tube.

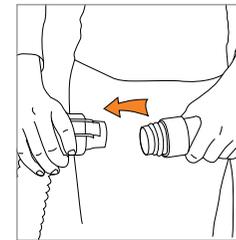


IMPORTANT: Hold unit while using hose or telescopic extension tube.

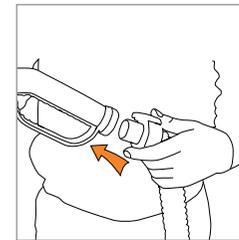
Using the stretch hose



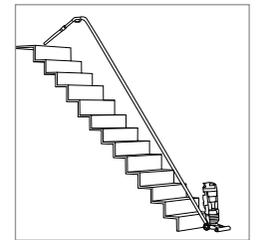
Remove stretch hose.



Attach stretch hose to the existing base hose.



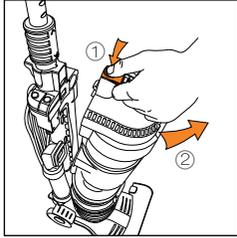
Attach stretch hose to telescopic extension tube.



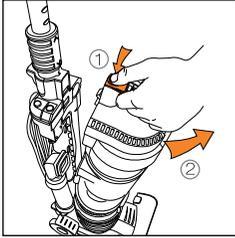
Hose can now be extended for stair cleaning.

Taking care of your machine

Operating the appliance

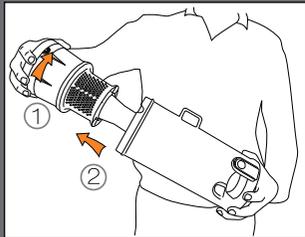


Lift off canister.



Press the release button on canister to empty.

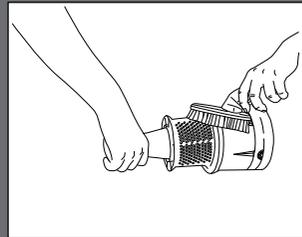
Advanced cleaning



Slide out the cyclone separator.



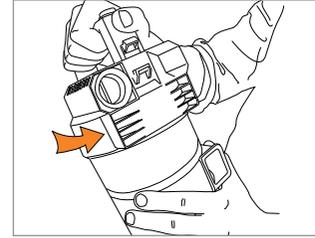
Tap over a bin to remove excess dirt



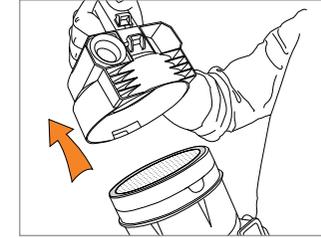
or use a brush to gently clean separator.

Taking care of your machine

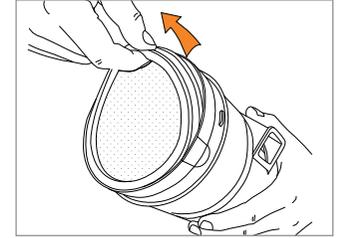
Cleaning the pre-motor filter



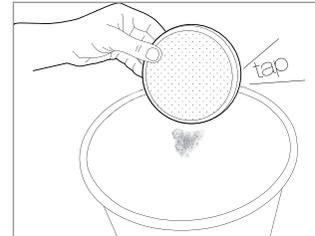
Twist canister lid.



Lift lid off.



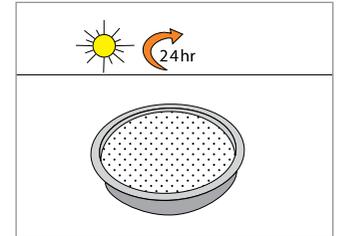
Pull out the filter from the canister base.



Tap over a bin to remove excess dirt.



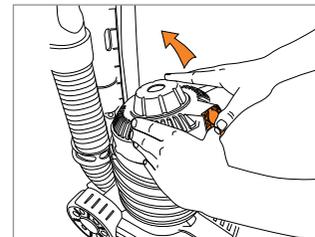
Wash filter with warm tap water (40° max).



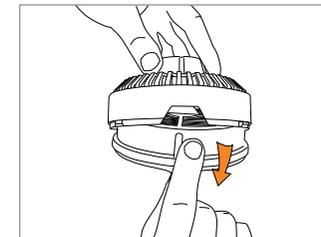
Allow to dry for 24hrs.

Cleaning the post-motor filter

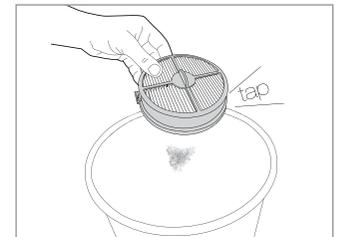
WARNING: Do not wash the post-motor filter.



Press the release clip at the front on the filter cap.



Separate filter from the holder.



Tap over bin to clean.

Taking care of your machine

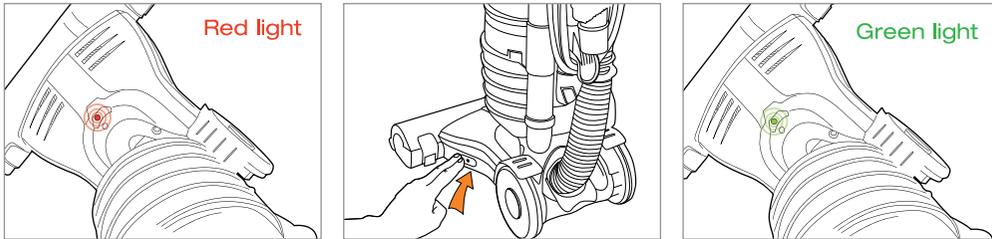
Removing blockages from the brushbar

WARNING: To reduce the risk of electric shock, turn the vacuum cleaner off and unplug from the electrical outlet before performing maintenance/troubleshooting checks.

Disconnect the hose from the vacuum cleaner and remove any blockages found then reconnect the hose securely.

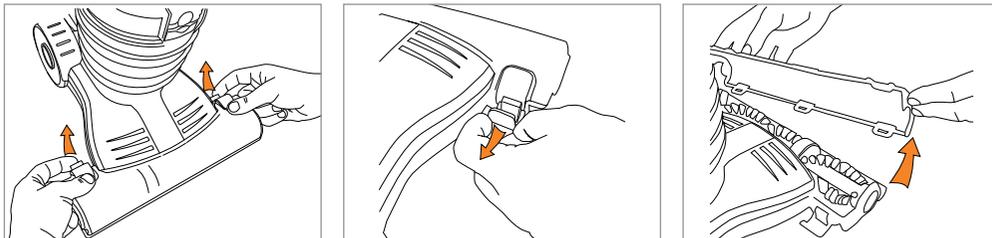
Resetting jammed brushbar

A red flashing light will indicate a jammed brushbar. To reset press the button on the side of you vacuum.



Removing debris from the brushbar

If the light continues to flash after resetting, the brushbar may still be blocked. Using a pair of scissors, cut through any threads or hairs caught around the brushbar. To access brushbar:

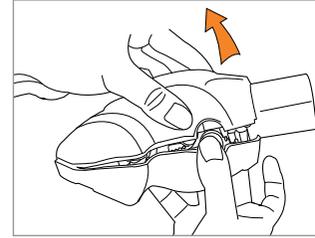


Press the brushbar reset button again to ensure the blockage is fully cleared.

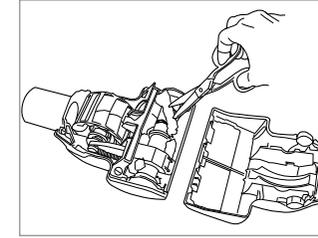
IMPORTANT: For your safety, never try to access / replace brush bar drive belt. If problem persists please call our careline: AU 1300 361 505 / NZ: 0800 800 900.

Taking care of your machine

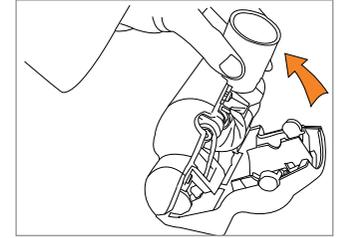
Removing blockages from the Turbo Tool



Press the two side buttons together and pull apart.



Carefully use scissors to cut out the blockage.



Realign turbo brush sides and press together.

What to do if it goes wrong

Problem	Solution
There is an accessory missing.	<ul style="list-style-type: none">• Check the Parts Overview page in the guide to make sure the part is definitely included in your unit.• If the part is missing we're here to help. Simply call us on: AU 1300 361 505 or NZ 0800 800 900
Why won't the vacuum cleaner pick up?	<ul style="list-style-type: none">• The dirt container may be incorrectly installed; Refer to 'Taking care of your machine: Operating the appliance'.• The filter may be clogged; Refer to 'Taking care of your machine: Cleaning the filters'.• The dirt container is full or blocked; refer to 'Taking care of your machine: Emptying and cleaning the dirt container'.• The brushbar may be blocked; refer to 'Taking care of your machine: Removing blockages from the brushbar'.
Why is dust escaping from the vacuum cleaner?	<ul style="list-style-type: none">• The filter may be clogged; Refer to 'Taking care of your machine: Cleaning the filters'.• The filters may be incorrectly installed; Refer to 'Taking care of your machine: Cleaning the filters'.• The dirt container may be incorrectly installed; remove the dirt container from the unit by pressing the dirt container release button and then re-attach it to the unit, ensuring it is locked firmly back into place.
What do I do if the unit/accessory becomes damaged or broken?	<ul style="list-style-type: none">• We're here to help. Simply call us on AU 1300 361 505 or NZ 0800 800 900 or visit vax.com.au / vax.co.nz
Why won't the accessory pick up properly?	<ul style="list-style-type: none">• The accessory may be blocked; Refer to 'Taking care of your machine: Removing blockages from the Turbo Tool'.• The accessory may be faulty. Simply call us on AU 1300 361 505 or NZ 0800 800 900

What to do if it goes wrong

Problem	Solution
Why will the vacuum cleaner not run?	<ul style="list-style-type: none">• It may not be plugged into the electrical outlet correctly; ensure that the plug is pushed in securely.• The electrical outlet may not be working properly; check the fuse or breaker, or consult an electrician.• The motor thermostat may have tripped; switch off and unplug the vacuum cleaner, and leave for one hour before switching the cleaner back on.
Why isn't my brushbar rotating?	<ul style="list-style-type: none">• The brushbar may not be turned on. Refer to the Using your machine section.• The unit may not be reclined. Refer to the Using your machine section.• The brushbar may be jammed. Refer to 'Taking care of your machine; how to resetting jammed brushbar.'
Why is there a red light on the nozzle?	<ul style="list-style-type: none">• The brushbar may be jammed. 'Taking care of your machine; how to resetting jammed brushbar.'• If the red light still shows, we're here to help. Simply call us on AU 1300 361 505 or NZ 0800 800 900

CAUTION: To reduce the risk of personal injury, unplug the product before performing maintenance/troubleshooting checks.

Taking care of you

We're here if you need us. For trouble shooting, simply call or visit:

Australia: 1300 361 505*

vax.com.au

New Zealand: 0800 800 900*

vax.co.nz

*Monday-Friday 8.30am to 5.00pm



Notes

Notes 

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