



Performance is everything.™

3 year
warranty

Air™
CORDLESS

LIFT

Let's get started



VX31

vax.com.au
vax.co.nz

Let's talk safety



Basic safety precautions

This vacuum cleaner is intended for household use only and NOT for commercial or industrial use.

READ ALL THE INSTRUCTIONS BEFORE USING THIS APPLIANCE

- It is a battery-operated appliance, the battery being charged outside the appliance.
- Only use the vacuum cleaner indoors and keep the area you're cleaning well lit.
- Keep fingers, hair and loose clothing from moving parts and openings whilst using the vacuum cleaner.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should not play with the vacuum cleaner. Cleaning and user maintenance should not be made by children without supervision



Don'ts

- ✗ Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not place product on cord. Do not run appliance on cord.
- ✗ Don't handle the charger plug or use the vacuum cleaner with wet hands.
- ✗ Don't attempt to remove blockages with sharp objects as this may cause damage to the vacuum cleaner.
- ✗ Don't try to short the terminals of the battery and the charger.



Do's

- ✓ Always make sure the filter and dirt container are fitted correctly before using your vacuum cleaner.
- ✓ Always turn off and remove the battery before carrying out any maintenance.
- ✓ Turn off all controls on the vacuum cleaner before disconnecting or connecting the battery.
- ✓ Take extra care when cleaning on the stairs.
- ✓ Always protect the charger cord from heated surfaces or near open flames.
- ✓ Use only SAA approved 10amp extension cords, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it can be a trip hazard.
- ✓ Always carry the vacuum cleaner by the handle.
- ✓ Store your vacuum cleaner in a cool, dry area.

- Only Vax recommend tools and accessories should be used with this vacuum cleaner
- Keep the charger and batteries in a dry place, and use them indoors only.
- Do not use charger with damaged cord or plug. If appliance or charger is not working as it should, has been dropped, damaged, left outdoors or dropped into water, take it to a Vax authorised repair agent prior to continuing use. Please contact our Customer Care Line on: AU: 1300 361 505 / NZ: 0800 800 900 (Mon-Fri 8.30am to 5.00pm) or visit www.vax.com.au / vax.co.nz for your nearest Vax authorised repair agent.

Please keep instructions for further use.

- ✗ Don't use the vacuum cleaner with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the rating label.
- ✗ Don't vacuum up hot coals, cigarette butts, ash, matches or smoking hot burning items or use in an area where there may be harmful fluids (chlorine, bleach, and ammonia drain cleaner).
- ✗ Do not vacuum hard or sharp objects such as glass, nails, screws or coins etc.
- ✗ Don't not vacuum plaster dust, concrete dust or any other building or vitreous material.
- ✗ Do not vacuum flour, baking soda or any other powder-based carpet refresher or deodoriser.

CAUTION: The battery used in this device may present a risk of fire or chemical burn if mistreated.

Do not disassemble or heat above manufacturer's maximum temperature limit (60° C/140°F) or incinerate.

Replace battery with Vax battery only. Use of another battery may present a risk of fire or explosion.

Dispose of used battery promptly. Keep away from children.

Do not disassemble and do not dispose of in fire. Do not attempt to disassemble the battery or remove any component projecting from the battery terminals.

The battery and charger have no user serviceable parts. Fire or injury may result.

Prior to disposal, protect exposed terminals with heavy insulating tape to prevent shorting.

WARNING: For best performance terminals on battery, battery charger and vacuum cleaner must be clean and free from dust and dirt.

Do not attempt to recharge non-rechargeable batteries.

Thank you for buying this Air Cordless Lift.

Taking care of your carpets and hard floors

The Air Cordless Lift is designed to make vacuuming carpets and hard floors regularly, as effective and efficient as possible and this user guide will help you get the most out of your machine.

Maintaining your carpets and hard floors will ensure they keep their appearance for longer. You've chosen the carpets and hard floors for your home for a reason and Vax will help you take good care of them.

Taking care of your Air Cordless Lift

Also inside this guide are instructions on maintaining your new machine, so that it's always ready when you are to tackle your carpets and hard floor.

Taking care of you

We're here if you need us. For trouble shooting, simply call or visit:

Australia: 1300 361 505

vax.com.au

New Zealand: 0800 800 900

vax.co.nz

Monday-Friday 8.30am to 5.00pm

Calls are charged at the standard local rate. Please make a note of the serial number and model number of the product before calling.



Performance is everything.™

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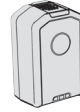
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Air™ Cordless Lift

Included with your machine



2x LithiumLife™
extended runtime
batteries



Battery charger



2-in-1 tool



Articulating up-top tool

Getting to know your machine



Technical Specification

Name **Air Cordless Lift**
Product code **VX31**
Battery **20V**
Weight **5.1kg**
Dirt container Capacity **1L**

Battery Specification

Type **Lithium-Ion rechargeable battery pack**
Nominal voltage **18VDC**
Capacity **4Ah/72Wh**
Battery Model No. **BH03120ANZ**

Battery Charger Specification

Model no. **BH03200ANZ**
Voltage **220-240V ~ 50Hz**

Accessories & Consumables

Pro cleaning kit (additional tools not included with this machine)
Model no. **VPCK**

Filter kit
Model no. **VX31F**

PLEASE READ 'LET'S TALK SAFETY' AT THE BEGINNING BEFORE USE

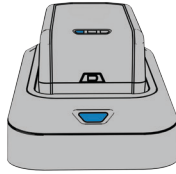
CAUTION: The battery used in this device may present a risk of fire or chemical burn if mistreated. Do not disassemble or heat above manufacturer's maximum temperature limit (60° C/140°F) or incinerate. Replace battery with Vax battery only. Use of another battery may present a risk of fire or explosion. Dispose of used battery promptly. Keep away from children. Do not disassemble and do not dispose of in fire. Do not attempt to disassemble the battery or remove any component projecting from the battery terminals. The battery and charger have no user serviceable parts. Fire or injury may result. Prior to disposal, protect exposed terminals with heavy insulating tape to prevent shorting.

WARNING: For best performance terminals on battery, battery charger and vacuum cleaner must be clean and free from dust and dirt. Do not attempt to recharge non-rechargeable batteries.

Charging the battery



Fit the battery onto the battery charger.



The battery charger light will turn blue when charging. If a red light appears an error has occurred, remove the battery and refit.

25% Charged



50% Charged



75% Charged



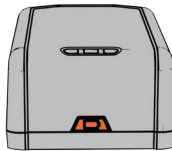
IMPORTANT:

The battery will need full charging before first use.

Removing the battery



Press the release button, hold base of battery charger and lift the battery to remove.



To check how much life is left on the battery, press down on the battery button and see the battery life indicator.

NOTE: The life expectancy of the battery will vary depending on the usage of the vacuum cleaner. If you require a replacement battery contact us - Vax Careline: (AU) 1300 361 505 / vax.com.au OR (NZ) 0800 800 900 / vax.co.nz

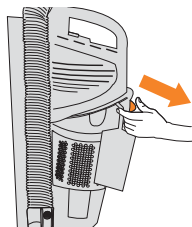


The battery can remain on the battery charger once fully charged.

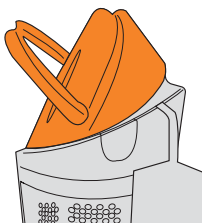
Getting started

Assembling your vacuum cleaner

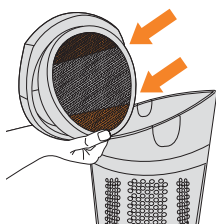
CAUTION: The motor is contained in the dirt container lid, always make sure the pre-motor filter is correctly fitted before using the vacuum cleaner. Loss of suction may be experienced if the filter insert is not removed before use.



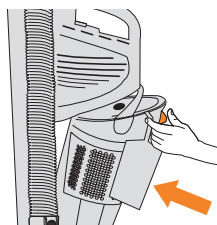
Press the dirt container release button. Pull and remove the dirt container off the vacuum cleaner.



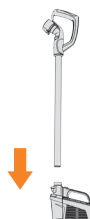
Lift the handle on the pre-motor filter assembly. Remove the filter assembly from dirt container.



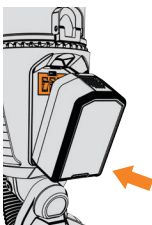
Make sure the tabs on the pre-motor filter are visible when re-fitting the pre-motor filter and assembly into the dirt container.



Tilt dirt container and line up onto main body of vacuum cleaner. Push dirt container back until it clicks into place.



Push the handle into the body of the vacuum cleaner. The handle will click into position when correctly fitted.

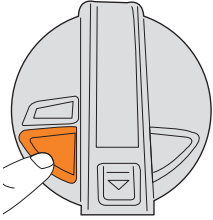


Fit the battery onto the vacuum cleaner (below the dirt container). The battery will click into position when correctly fitted.

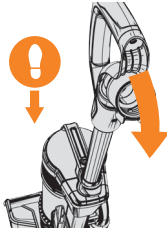


Using your machine

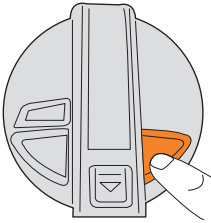
CAUTION: When the vacuum is reclined with the brushbar switched on, never leave the vacuum in one position for any long periods of time. The brushbar should be ON for carpets and OFF for hard floors.



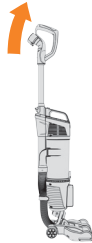
Press the On/Off button to switch the vacuum cleaner on.



Place your foot on the base and pull the handle backwards to recline.



Press the brushbar button to activate the brushbar.



Stand the vacuum cleaner in the upright position to use the hose.

Removing the battery from vacuum cleaner



Hold the battery securely and press the release button on the top of the battery.

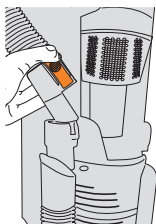


Use the handle on the top of the dirt container to carry the vacuum cleaner.

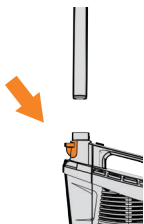
Using your machine

Using the hose with the main body attached

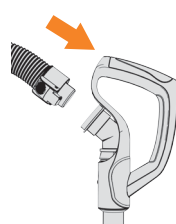
CAUTION: Constant use of the boost button will reduce the battery running time.
Always switch off the vacuum cleaner before connecting or disconnecting any tools.
Do not use the vacuum with base and main body attached to clean stairs.



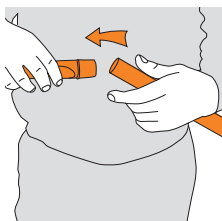
Remove the hose from the side of the vacuum cleaner by pressing the hose end clip and pulling the hose out of the hose entry point.



Press handle release clip and lift to remove handle.



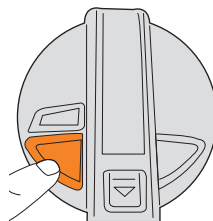
Attach the hose to the handle, clipping the hose end clip over the indented ridge on the entry point.



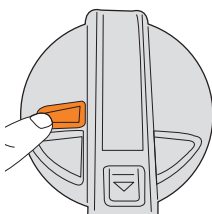
Choose an accessory. Attach tool to the end of the extension tube.



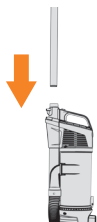
When using the hose make sure the vacuum is secure by holding the handle on top of the dirt container.



Press the On/Off button to switch the vacuum cleaner on.



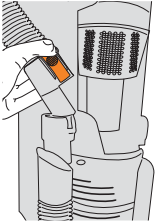
Press the Boost button for increased suction when using tool attachments.



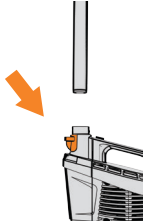
Replace handle and clip hose end clip into the side of vacuum cleaner after use.

Using the hose with the main body detached

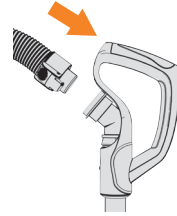
CAUTION: When cleaning stairs to prevent the vacuum cleaner falling, always use with the main body detached from the base. Hold or place it securely on or at the bottom of the stairs during use. Do not place the vacuum cleaner on furniture.



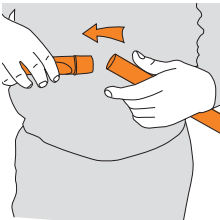
Remove the hose from the side of the vacuum cleaner by pressing the hose end clip and pulling hose out of the hose entry point.



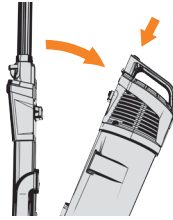
Press handle release clip and lift to remove handle.



Attach the hose to the handle, clipping the hose end clip over the indented ridge on the entry point.



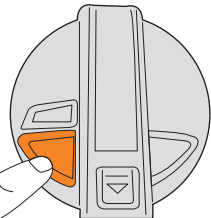
Choose an accessory. Attach tool to the end of the extension tube.



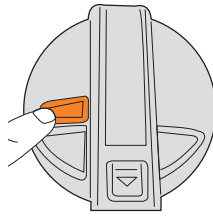
Press the main body release button. Lift and remove the main body from base of machine.



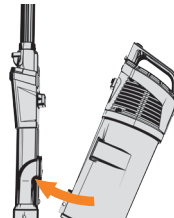
Put the base of the vacuum cleaner to one side. Carry the main body with the handle on top of the dirt container.



Press the On/Off button to switch the vacuum cleaner on.



Press the Boost button for increased suction when using tool attachments.

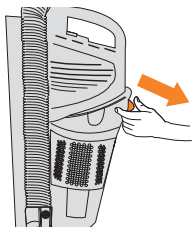


Line up main body onto base of vacuum cleaner and push backwards until clicks into place, refit handle and hose after use.

TIP: Constant use of the boost button will reduce the battery run time.

Taking care of your machine

Emptying and cleaning the dirt container



Press the dirt container release button. Pull and remove the dirt container off the vacuum cleaner.



Hold the dirt container over a bin, press the dirt release button to open, allow the dirt to fall out.



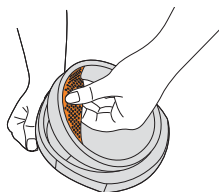
Don't over fill the dirt container to avoid blocking the air flow through the vacuum cleaner and replace filter every 6 months depending of level of use. Damaged or discoloured filters need replacing.

Cleaning the separator and pre-motor filter

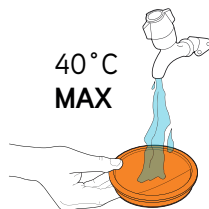
CAUTION: Do not use your vacuum cleaner with a clogged filter and without the filter in place. For best cleaning results filters require cleaning every 4-6 uses or as needed.



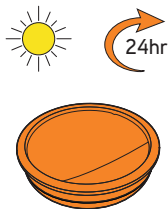
Lift the handle on the pre-motor filter assembly. Remove the filter assembly from dirt container.



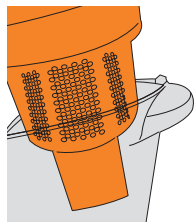
Pull the filter tab and remove the filter out of the filter assembly.



Tap the filter over a bin to remove any dirt/debris. Wash the filter under running water (40 degrees max).

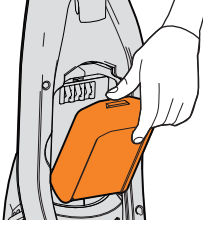


Leave for 24hrs or until fully dry before replacing.



Lift and remove separator out of dirt container. Using a soft brush remove any dirt/debris from separator.

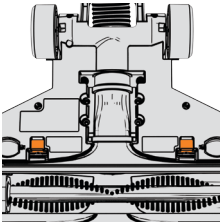
Cleaning terminals



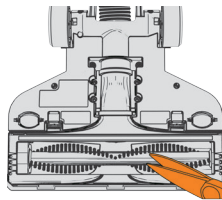
Using a dry cloth or soft dusting brush remove any dust/debris from terminals on battery charger, battery and vacuum cleaner.

Clearing a blockage from the brushbar

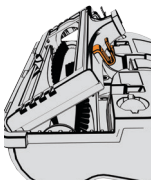
IMPORTANT: If the brushbar has been obstructed, the Motor Protection Sensor may have been activated. Remove the battery and dirt container and clear any obstruction from the brushbar. Wait 30 minutes for the vacuum cleaner to reset itself. Replace the battery and dirt container. Roll the On/Off brushbar control forward to carpet mode.



Remove battery and lie the vacuum cleaner flat. Squeeze the clips on the brushbar cover towards the brushbar and lift off brushbar cover.



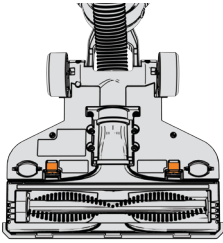
Using a pair of scissors cut any hair or debris from around the brushbar.



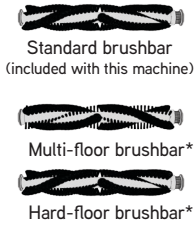
Replace the brushbar cover by clicking into place.

Let's talk technical

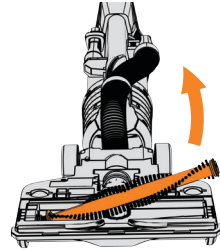
Changing/replacing brushbar



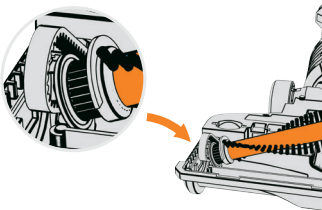
Remove battery and lie the vacuum cleaner flat. Squeeze the clips on the brushbar cover towards the brushbar and lift off brushbar cover.



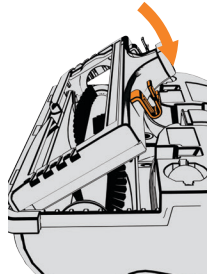
Choose brushbar.



Remove brushbar firstly lifting the side of brushbar not connected to belt.



Refit brushbar, fitting the belt to the brushbar first. Then aligning both sides of the brushbar into base.



Refit the brushbar cover by clicking into place.



Multi-floor brushbar* has longer, softer bristles designed for all round cleaning on carpets and hard floors.

Hard-floor brushbar* has extra soft bristles, designed specifically for the gentle removal of dirt/debris from hard floors.

*Not included with machine. To purchase please visit:
www.vax.com.au / www.vax.co.nz or call the Vax Careline
on AU: 1300 361 505 / NZ: 0800 800 900



Accessories and replacement parts

Don't forget your accessories!

Order at: www.vax.com.au / www.vax.co.nz

Pro Cleaning Kit

Model no. VPCCK

Crevice tool

For awkward gaps and crevices.

Upholstery attachment

Gently cleans large areas of upholstery, curtains, sofas and chairs.

Pet hair removal attachment

Tackles stubborn pet hair on furniture, rugs and carpets.

Stubborn dust brush attachment

Removes built up dust from skirting, banisters and corners.

Radiator Tool

Long slim design, is perfect for cleaning behind and inside the radiator.



Up Top Tool

Ideal for reaching those hard to reach high areas.



Mattress Tool

Quickly and easily removes embedded dust from mattresses.



Soft Brush

Gently removes dust and dirt from delicate surfaces such as tiles and glass without scratching.



Don't forget your accessories!

Order at: www.vax.com.au / www.vax.co.nz

Battery Charger

Model no. BH03200ANZ



LithiumLife Extended Runtime Battery

Model no. BH03120ANZ

LithiumLife battery technology brings power and cordless convenience for whole-home cleaning.



Filter

Model no. VX31F



What to do if it goes wrong

Problem

Why does my vacuum cleaner have no power?

Solution

- Check the battery is inserted correctly into the vacuum cleaner.
- The battery may not be charged, remove and charge battery.
- Battery might be too hot, remove and allow to cool for 30 minutes. Replace battery.
- The motor thermostat may have tripped. If this has happened, switch off the vacuum cleaner. Remove and empty the dirt container and check for blockages. Clean the filters and allow the vacuum cleaner to cool for approximately 1 hour (if you have washed the filters you will need to wait 24 hours for the filters to fully dry before putting them back into the vacuum cleaner).

Why won't the vacuum cleaner pick up?

- Empty the dirt container and clean filter. Go to 'Taking care of your machine'.
- There may be a blockage in the vacuum cleaner. Check hose, handle and brushbar.
- The brushbar may not be turning. Go to 'My brushbar isn't turning?' below.

My brushbar isn't turning?

- The brushbar may not be switched on, please check the brushbar On/Off switch.
- The brushbar may be obstructed. Go to 'Let's talk technical'.

Why isn't the battery charger light lit when the battery is charging?

- Check the battery charger is plugged in.
- Check the battery is inserted correctly into the charger.
- The battery may not be connecting with the charger. Remove battery and unplug charger, wait 10 seconds then retry
- The battery is fully charged and the charger light has turned off.

Why does my battery have a short run time?

- The battery has not been fully charged. Go to 'Getting started'.
- The Boost button has been used and this has reduced the running time. Go to 'Using your machine'.

Why is the battery charger light continually flashing?

- Check the battery is inserted correctly into the charger.
- The battery or charger has an error. Remove the battery and unplug charger, wait 10 seconds then plug charger into socket and re-insert the battery.
- Check terminals on battery and vacuum cleaner are clean. Go to 'Let's talk technical'.

CAUTION: To reduce the risk of personal injury, remove the battery before performing maintenance /troubleshooting checks.

Taking care of you

We're here if you need us. For trouble shooting, simply call or visit:

Australia: 1300 361 505*

vax.com.au

New Zealand: 0800 800 900*

vax.co.nz

*Monday-Friday 8.30am to 5.00pm



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