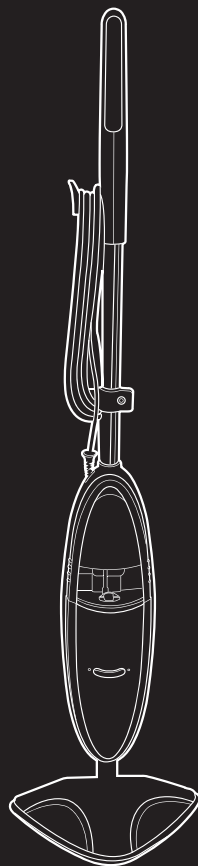




Vax Careline Australia: 1300 361 505  
New Zealand: 0800 800 900

# steam

hard floor master



V S T M 1 5 0 0

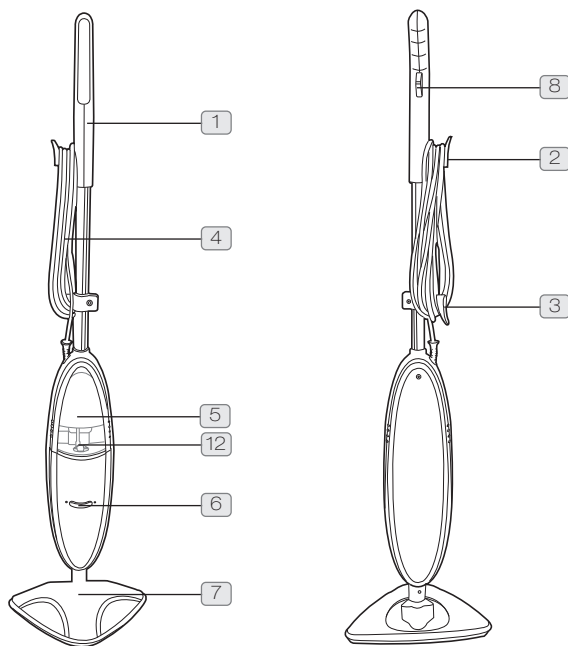
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# VSTM1500

# Machine Overview

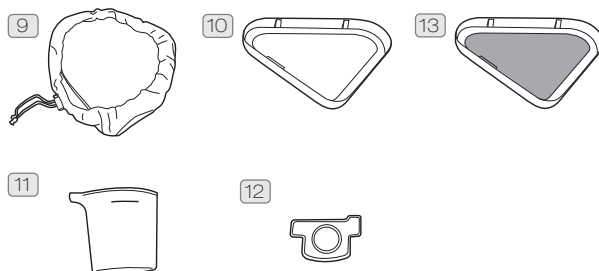
- 1 Handle
- 2 Upper cord clip
- 3 Lower cord clip
- 4 Power cord
- 5 Clean water tank
- 6 Steam tank/power indicator
- Orange light = unit on
- Green light = steamer ready
- No light = tank heating
- 7 Floor head
- 8 Steam release trigger

## Unit



- 9 Microfibre cleaning pad x 2
- 10 Carpet glider
- 11 Measuring jug
- 12 Hard water filter (hidden)  
(Pre-assembled in unit)
- 13 Resting tray


## Accessories



# General Safety Information

## FOR HOUSEHOLD USE ONLY.

When using the steam mop, basic safety precautions should always be observed, including the following:

1. Turn off the steam mop controls before disconnecting or connecting from the mains supply.
2. Always unplug the steam mop before connecting or disconnecting the vacuum hose and accessories.
3. Children should be supervised to ensure that they do not play with the appliance.
4. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
5. Use only as described in this manual. Use only Vax recommended attachments.
6. Do not use the steam mop if it has been dropped, damaged, left outdoors or dropped into water. Do not use the steam mop with a damaged cord or plug. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
7. Do not pull or carry by cord. Do not use the cord as a handle, close a door on the cord or pull cord around sharp edges or corners. Do not run the steam mop over the cord. Keep the cord away from heated surfaces.
8. Do not handle the plug or steam mop with wet hands. Do not use outdoors or on wet surfaces.
9. Do not put any objects into openings. Do not use with any openings blocked and do not restrict airflow. Keep all openings free of dust, lint, hair or anything that might reduce airflow.
10. Keep hair, loose clothing, fingers and all parts of the body away from openings and moving parts.
11. Do not steam clean harmful or toxic material (chlorine, bleach, ammonia, drain cleaner etc.).
12. Keep cleaning area well lit.
13. Store the steam mop in a cool, dry area.
14. Turn off the on/off switch before unplugging the steam mop.
15. Symbol IEC 60417-5597 (2002-10)  is used on the unit to indicate the following:



**WARNING:** Danger of Scalding



**WARNING:** Always switch off and unplug the steam cleaner from the electrical outlet before assembling, opening or emptying the water container, or before connecting/disconnecting the attachments.



**CAUTION:** The steam cleaner is a very powerful unit. Before plugging the cord into the electrical outlet, make sure the switch is in the 'off' position. Hold the steam cleaner firmly when starting and in use.



**IMPORTANT:** We recommend the use of a Residual Current Device with a Residual Current rating of 30mA or less.



**WARNING:** Never leave the steam mop in one spot on any surface for an extended period of time as this may damage the floor surface. Always return the mop back to the resting pad when not in use or when not continuously moving across the floor.



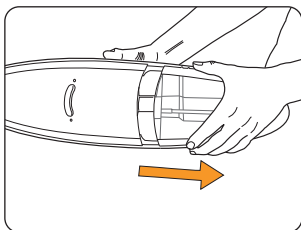
**IMPORTANT:** This steam mop may not be suitable for all floating floorboards - please check with your floorboard manufacturer first prior to use.

**This steam cleaner is intended for household use only and NOT for commercial or industrial use.**

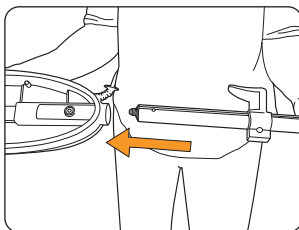
**PLEASE KEEP INSTRUCTIONS FOR FURTHER USE.**

# Operation

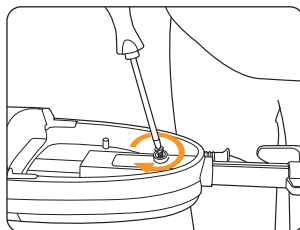
## Assembling your stick steam cleaner



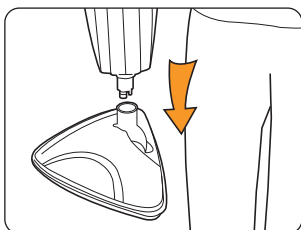
Remove clean water tank.



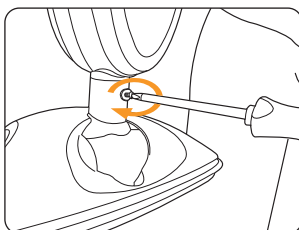
Insert handle into main body.  
Line up the screw holes on  
the handle and the main body.



Secure the handle in place  
with one of the screws  
provided.



Fit the body of the unit onto  
the floor head, lining up the  
screw hole.



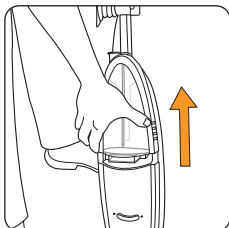
Secure the floor head with  
the remaining screw.

# Operation

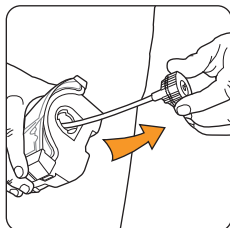
## Before you begin cleaning

For best results, thoroughly sweep or vacuum floors prior to cleaning with the steam mop.

**⚠ WARNING:** To reduce the risk of personal injury, unplug the steamer when assembling the unit.



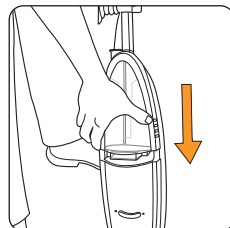
Remove the clean water tank.



Twist the cap anti-clockwise to remove.



Fill the tank with 500ml (2 measuring jugs) of water and replace the water cap. Tighten by twisting clockwise. Make sure water levels do not exceed the MAX fill line on jug. **DO NOT OVERFILL.**



Replace the clean water tank, clicking into place making sure the hard water filter is in place.

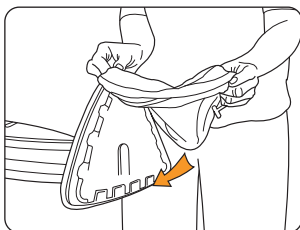
**NOTE:** In hard water areas, or to prevent calcium and mineral deposits from accumulating on the heating element and mop head, you may use distilled or demineralized water in place of tap water.

## Attaching the microfibre cleaning pad

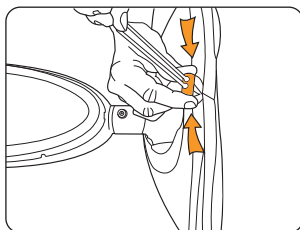
**⚠ WARNING:** To reduce the risk of personal injury, unplug the steamer when assembling the accessories.

**⚠ WARNING:** Never use the steam stick without the microfibre cleaning pad correctly attached to the floor head.

**⚠ IMPORTANT:** Place the steamer on the resting tray whilst the steam is heating and when the product is not moving continuously on the floor.









Place the microfibre cleaning pad over the floor head.

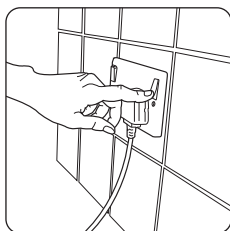


Tighten the drawstring so the microfibre cleaning pad is fitted securely.

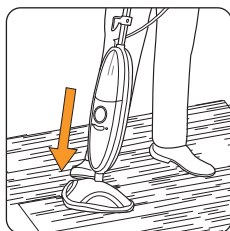
# Operation

## Steam cleaning hard floors

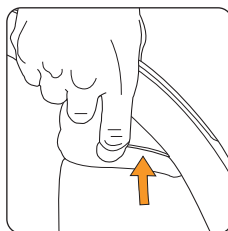
-  **WARNING:** Never leave the stick steamer in one spot on any surface for an extended period of time as this may damage the floor surface. Place on the resting tray whilst the steam is heating and when the product is not moving continuously on the floor.
-  **WARNING:** Your stick steamer should only be used on tiles, lino or sealed wood flooring. Do not use on laminated flooring and if using the product on floating floor boards – check with the manufacturer of this flooring before use if it is suitable.
-  **WARNING:** Never use the steam stick without the microfibre cleaning pad properly attached to the floor head.
-  **WARNING:** To reduce the risk of personal injury, unplug the steamer when assembling the accessories.
-  **IMPORTANT:** Check the water tank viewing window to ensure there is adequate water in the water tank.
-  **IMPORTANT:** Do not put solutions or detergents into the water tank. This machine operates with water & steam only.



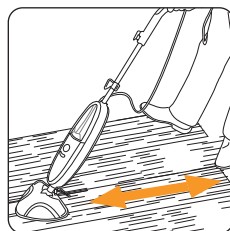
Plug into mains and wait for the green light (on the main body) to switch on. This takes approx. 30 seconds.



To recline the unit place foot on floor head and tilt handle.







To produce steam squeeze the trigger. A hissing noise will be heard as the steam begins. Steam will wet the microfibre cleaning pad. If you want to stop the steam, press the trigger again.



Move the steam stick slowly backwards and forwards across the floor paying particular attention to high traffic areas.



# Operation

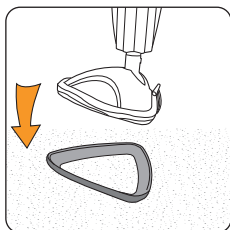
## Refreshing carpets

-  **WARNING:** Your Steam Mop is designed to clean carpets or rugs that will withstand high heat. Be sure to check the Use and Care Instructions from the carpet manufacturer before steam cleaning.
-  **WARNING:** The carpet glider accessory is for use on carpeting and rugs only. Use of the carpet glider on other floor will cause streaking and possible scratching of the floor's surface.
-  **IMPORTANT:** Never use the Steam Mop without the microfiber cleaning pad properly attached to the mop head.
-  **IMPORTANT:** Check the water tank viewing window to be sure there is adequate water in the water tank.

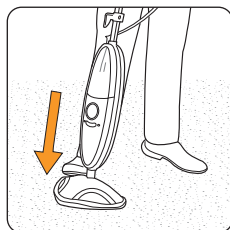
For best results, thoroughly vacuum the carpets or rugs prior to steam cleaning.

1. Place the mop head (with microfiber cleaning pad in place) on top of the carpet glider.
2. Do not attempt to use the Steam Mop on carpet/rug surfaces without the carpet glider in place!

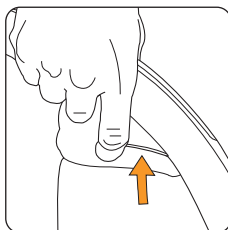
-  **CAUTION:** Never use the carpet glider on surfaces that are prone to scratching.
-  **CAUTION:** The Steam Mop emits steam and creates moisture. If the Steam Mop operates too long in one place, water marks can result.



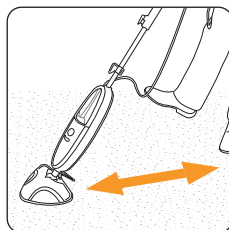
Attach carpet glider attachment to floor head by pushing the steam stick onto it.





To recline the unit place foot on floor head and tilt handle.



To produce steam squeeze the trigger. If you want to stop the steam, press the trigger again.



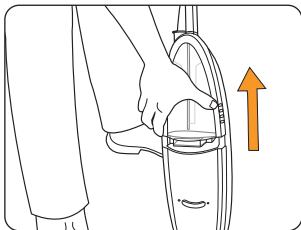
Move the steam stick slowly backwards and forwards across the floor paying particular attention to high traffic areas.

-  **IMPORTANT:** Pay attention to the water tank's viewing window to monitor remaining water/steam. As the water tank empties, a special water sensor will cause the unit to work intermittently and eventually stop running in order to protect the pump inside the unit. A vibrating sound may be heard, and the green indicator light will turn orange. The pump will turn OFF.
-  **WARNING:** Never leave the Steam Mop in one spot on any surface for an extended period of time as this may damage the floor surface. Always return the mop back to the resting tray when not in use or when not continuously moving across the floor.

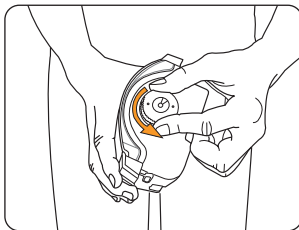
# Maintenance (Keep your Vax as good as new)

## Empty the water tank

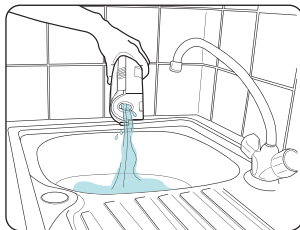
**⚠ IMPORTANT:** Allow the unit to fully cool down before performing any maintenance or troubleshooting checks.



Remove the clean water tank.



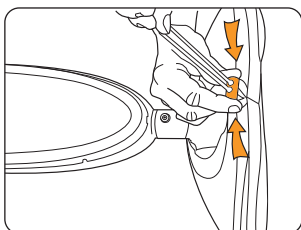
Twist the cap anti-clockwise to remove.



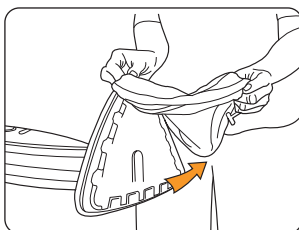
Empty any excess water over the sink, replace water cap and return to the unit.

## Remove the microfibre cleaning pad from the unit

**⚠ IMPORTANT:** Allow the unit to fully cool down before performing any maintenance or troubleshooting checks.



Undo drawstring.



Remove microfibre cleaning pad.

## Cleaning the microfibre cleaning pad

To ensure long life and continued cleaning ability, proper care of your microfibre cleaning pad is required. Read and follow cleaning instructions.

1. Microfibre cleaning pads can be machine washed in warm water with a mild detergent after each use or when dry.

**⚠ CAUTION:** Never use bleach or fabric softener.

**⚠ IMPORTANT:** Only use liquid detergent or soap.


2. Air dry pads for 24 hours.

NOTE: Cleaning pads may be machine tumble dried on low heat.



# Maintenance (Keep your Vax as good as new)

3. To avoid passing or picking up lint from the cleaning pads, wash the microfibre cleaning pads separately or place them in a garment bag.

 **IMPORTANT:** Wash microfibre cleaning pads regularly. As with any fabric, dirt particles can cause the fibers to break down. Therefore regular cleaning will help preserve the cleaning efficiency of the microfibre cleaning pads.

4. As the microfibre cleaning pad is used, sometimes a thread will loosen or pull out. This is normal. Never pull loose threads as this can cause the weave to come undone. Simply trim any loose threads with a pair of sharp scissors.

## Care & Cleaning

1. Always unplug and allow the Steam Mop to cool completely before cleaning or moving.
2. Press the round black lock and pull it downwards to loosen the microfibre cleaning pad's drawstring.

 **CAUTION:** Carefully remove the cleaning pad from the mop head, as mop pad and lower assembly may be hot.

4. Any water remaining in the water tank should be emptied before storing the Steam Mop.
5. Wipe all exterior surfaces of Steam Mop with a damp or dry, soft cloth.

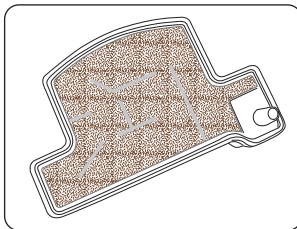
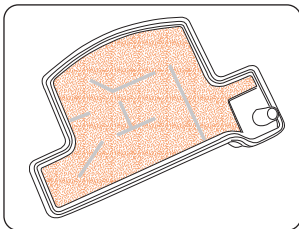
## Storage

1. Never store the Steam Mop while it is still plugged in. Remove the plug from the electrical outlet.
2. Empty water from the water tank before storing.
3. Wrap cord for storage.
4. Store upright in a protected, dry area. Keep water fill cup and funnel handy for future use.

## Replacing the hard water filter

 **IMPORTANT:** The condition of the filter affects the performance of your machine. Check and change filter regularly (depending on level of use).

Your machine is fitted with a hard water filter. If you live in an area of hard water the filter will discolour/darken over time. Depending on water hardness and/or frequency of use the filter should be changed every 6 months.





**WARNING:** To reduce the risk of personal injury, unplug the steam stick before performing maintenance or trouble shooting checks.

#### Is there an accessory missing?

- Check the Parts Overview page in the guide to make sure the part is definitely included in your unit
- If the part is missing we're here to help. Simply call us on: Australia: 1300 361 505  
New Zealand: 0800 800 900

#### Why won't the steam stick run?

- Unit may not be plugged into the electrical outlet correctly, ensure the plug is pushed in securely
- The electrical outlet may not be working properly, check the fuse or breaker, or consult an electrician
- The power cord may be damaged, if it is it must be replaced by the manufacturer or similarly qualified person

#### What do I do if an accessory/the unit has become damaged or broken?

- Please call our **Careline** to purchase new spares or order a replacement

#### Why is the steam stick not producing steam?

- There may be no water in the tank; please refer to the operation section
- The water tank may not be fitted correctly; please refer to the operation section

#### Why won't the microfibre cleaning pad pick up dirt?

- The cleaning pad may already be saturated with dirt and needs washing, please refer to the maintenance section



we  to help

Don't take your machine back to the shop, simply contact us

[vax.com.au](http://vax.com.au)

Australia: 1300 361 505

New Zealand: 0800 800 900

This does not affect your statutory rights.

# Other Information

## Service & Help

Vax Careline:

Australia: 1300 361 505

New Zealand: 0800 800 900

Monday– Friday 8.30am to 5.00 pm

If you have any queries about using your Vax, call the Vax Careline. Please make a note of the serial number and model number of your product before calling. For the nearest Service Agent, please call the Vax Customer Careline or visit **vax.com.au**

## Technical Specification

Voltage: 220 – 240 v ~ 50Hz

Wattage: 1500W

Water tank capacity: 500ml

Cord length: 8m

Weight: 3.2kg

Heating time: 30 seconds

Subject to technical change without notice.



Indoor  
Use



Read  
Instructions



## EEC Statement of Compliance

Manufacturer/EEC importer: Vax Limited, hereby on our own responsibility, declare that the steam cleaner series is manufactured in compliance with the following Directives:

**Safety:** 2006/95/EC Low Voltage Directive

**EMC:** 2004/108/EC Electromagnetic Compatibility Directive



Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.



we  clean

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[www.vax.com.au](http://www.vax.com.au). Service Line: AU: 1300 361 505 / NZ: 0800 800 900