



# Rapide Ultimate

## User Guide

Vax Rapide Ultimate

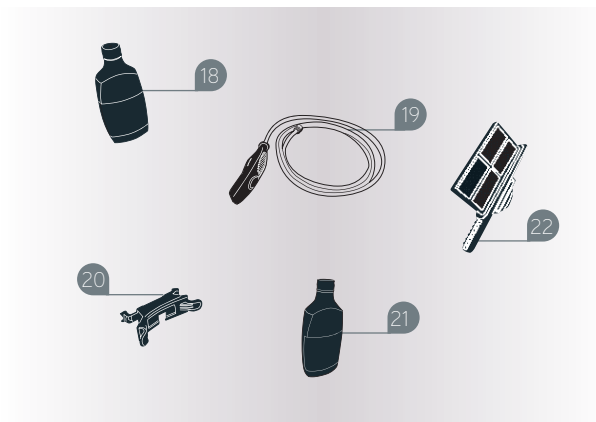


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# Machine Overview

- 1 Handle
- 2 Solution trigger (hidden)
- 3 Clean water tank release button
- 4 Clean water tank
- 5 Recline pedal
- 6 Solution tube port
- 7 Dirty water tank release lever
- 8 Dirty water tank carry handle
- 9 Hose port
- 10 Rotating brushbar (hidden)
- 11 On/off pedal
- 12 Power cord release lock
- 13 Power cord (hidden)
- 14 Hose
- 15 Wash tool
- 16 Wash tool solution trigger
- 17 Handle locking pin (hidden)
- 18 Vax pre-treatment carpet cleaning solution
- 19 Pre-treatment wand
- 20 Pre-treatment wand holder
- 21 Vax carpet cleaning solution
- 22 Float chamber filter



**NOTE:** Some parts may vary according to model. Please check inside flap of box for more details.

# General Safety Information

**This carpet washer is intended for household use only and NOT for commercial or industrial use.**

When using the carpet washer, basic safety precautions should always be observed, including the following:

1. Do not leave the carpet washer unattended when plugged in. Unplug the appliance from the socket when not in use.
2. Only use the carpet washer indoors on dry surfaces.
3. Turn off all controls on the carpet washer before disconnecting or connecting from the mains supply.
4. Always unplug the carpet washer before connecting or disconnecting the hose and accessories.
5. Always unplug the carpet washer before carrying out any maintenance.
6. Children should be supervised to ensure that they do not play with the appliance.
7. This appliance is not intended for use by children and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance in a safe way and understands the hazards involved.
8. Cleaning and maintenance shall not be made by children without supervision.
9. The appliance should only be used as described in the quick start guide or in the full online user guide.
10. Only Vax recommended attachments and solutions should be used with this appliance.
11. Do not use this carpet washer if it has been dropped, damaged, left outdoors or dropped into water. Do not use this carpet washer with a damaged cord or plug. If the supply cord is damaged return the carpet washer to a Vax authorised Service Agent.
12. Do not pull or carry this appliance by the cord. Do not use the cord as a handle, close a door on the cord or pull the cord around sharp edges or corners. Do not run the carpet washer over the cord. Keep the cord away from heated surfaces.
13. Do not handle the plug or the carpet washer with wet hands.
14. Keep hair, loose clothing, fingers and all parts of the body away from openings and moving parts.
15. Do not pick up with the machine any hot coals, cigarette butts, ash, matches or any hot, smoking or burning objects.
16. Do not pick up with the machine any flammable or combustible materials (lighter fluid, petrol, kerosene ect.) or use the machine in the presence of explosive liquids or vapours.
17. Do not pick up with the machine baking soda or any other powder-based carpet refresher or deodoriser.
18. Do not pick up with machine plaster dust, concrete dust or any other building or vitreous material.
19. Do not use the machine on areas where there may be harmful or toxic material (chlorine, bleach, ammonia, drain cleaner.)
20. Store the carpet washer in a cool, dry area.
21. Do not use an extension cord with this machine.
22. Do not carry the appliance while it's switched on.
23. To prevent dirty water from running into the motor, do not hold the appliance upside-down or lay it on its side. Use the appliance in a normal cleaning position.
24. Do not use without all water tanks and solution tanks in place.
25. Do not use the carpet washer unless the carpets have been dry vacuumed thoroughly first.
26. Keep the unit on the floor.
27. Do not put any objects into openings. Do not use with any openings blocked and do not restrict airflow. Keep all openings free of dust, lint, hair or anything that might reduce airflow.
28. Do not attempt to remove blockages with sharp objects as they may cause damage.
29. Do not use without all of the filters in place.

# General Safety Information

30. Take extra care when cleaning on the stairs.
31. Keep the area you are cleaning well lit.
32. Do not unplug the machine by pulling on the cord.
33. Only use SAA-approved 10amp extension cords. Non-approved cords may overheat. Care should be taken to arrange the cord so that the cord cannot be tripped over.



**WARNING:** Always switch off and unplug your machine from the electrical outlet before filling and emptying the clean water tank, emptying the dirty water tank, before assembling, opening, before connecting/disconnecting the attachments or before carrying out maintenance or trouble shooting checks and storage.



**NOTE:** Carpets should be dry vacuumed thoroughly before washing.



**IMPORTANT:** If the hose or tools are blocked, switch off and unplug the carpet washer and remove the blockage(s) before restarting your machine (see Maintenance).



**IMPORTANT:** Cleaning a replacing filters maintains cleaning performance. Vax recommends that your filters be checked and cleaned periodically and replaced when required. If your filters are washable make sure they are completely dry before inserting back into the machine.



**CAUTION:** The carpet washer is a very powerful unit. Before plugging the cord into the electrical outlet, make sure all controls on the unit are turned off. Hold the carpet washer firmly when starting and in use.



**IMPORTANT:** The motor is equipped with a thermal cut-out. If for any reason the unit should overheat, the thermostat will automatically turn the unit off. Should this occur, unplug the carpet washer from the electrical outlet and turn off the switch. Check the hose for blockages. Clean the filters. Allow the unit to cool for approximately one hour (if you have cleaned the filters you will need to wait twenty four hours for the filters to dry before putting them back in the machine). To re-start the machine, plug it into an electrical outlet and switch it back on.

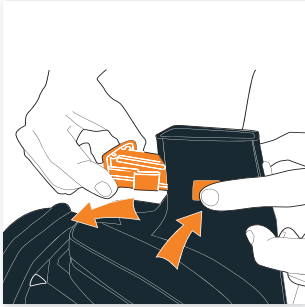
**DAMAGE TO THE CARPET WASHERS CAUSED AS A DIRECT RESULT OF NOT ADHERING TO THE GENERAL SAFETY INFORMATION AND THE INSTRUCTIONS IN THIS USER GUIDE INVALIDATES THE WARRANTY.**

**PLEASE KEEP INSTRUCTIONS FOR FURTHER USE.**

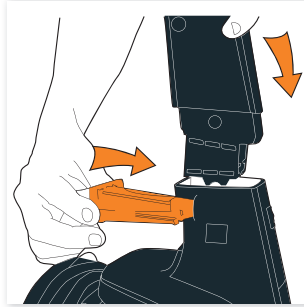
# Getting Started

PLEASE READ SAFETY INFORMATION BEFORE USE (p3)

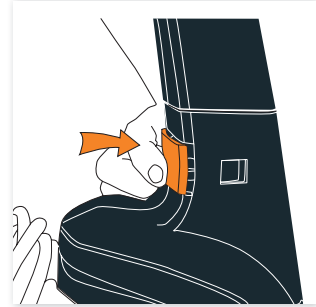
## Assembling your carpet washer handle



Locate the locking pin and press in points shown to remove.

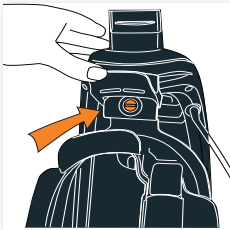


Insert handle and re-fit locking pin.



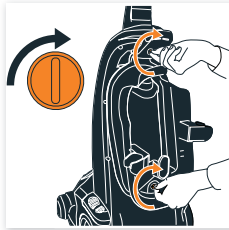
Locking pin will 'click' when in place.

## Assembling your tool caddy and hose (Optional)

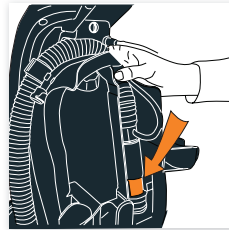


Attach caddy to unit top first.

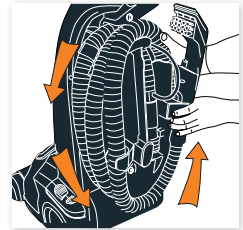
Ensure locking tabs are horizontal.



Rotate tabs 90° clockwise to lock caddy onto unit.

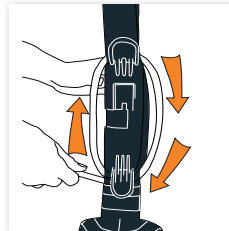
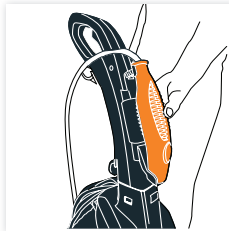
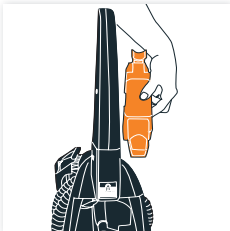


Fit hose connector end in first.



Wrap hose around caddy tightly anti-clockwise. Clip in the last wrap of the hose and wash tool as shown.

## Assembling your tool caddy and hose (Optional)



Wrap solution tube around holder for storage.

## Before you begin cleaning

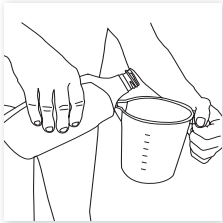
Do not saturate your carpet.

- Vacuum your carpets thoroughly.
- Test for colourfastness – Wet a white absorbent cloth with the solution. In a small, hidden area of your carpet, gently rub the surface with the dampened cloth. Wait ten minutes and check for colour removal or bleed with white paper towel or cloth. If your carpet has more than one colour, check all colours.
- When cleaning an entire room, move furniture out of the area to be cleaned. If the furniture is too heavy to move, place aluminium foil or wax paper under legs. This will prevent wood finishes from staining your carpet. Pin up furniture skirts and curtains.

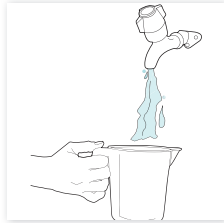
**IMPORTANT:** Only use Vax carpet cleaning solution. Using other solutions may cause excess foaming. Excessive foam will prevent the machine from working effectively. Using other solutions will invalidate the warranty.

## Operating your pre-treatment wand

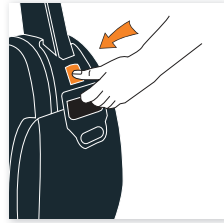
Pre-treating your carpet before washing will help to remove stubborn stains. Do not saturate your carpet.



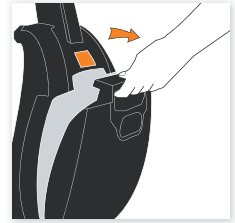
Pour required dose of pre-treatment solution (approx.40ml per 1.0L of water).



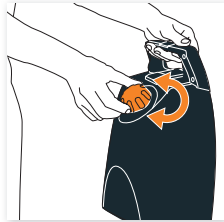
Mix solution with warm water. (max 40°C).



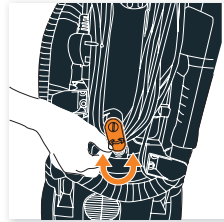
Remove clean water tank.



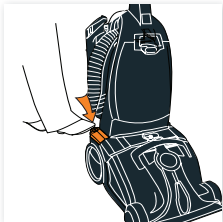
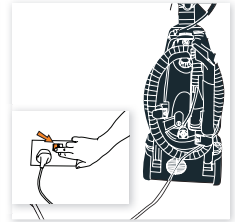
Fill clean water tank with solution mix.



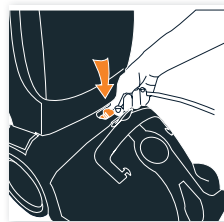
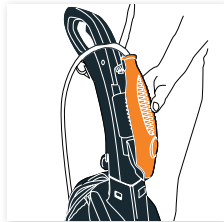
Tighten cap before returning tank to unit.



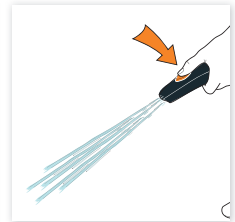
Unwrap power cord and plug unit in.



Remove pre-treatment wand from holder.



Attach pre-treatment tube by aligning inserts and pushing in. Turn clockwise to secure.



Spray evenly onto desired areas and leave for 10-15 minutes before washing carpets.

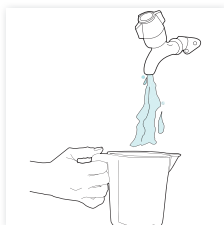
# How To Use

## Operating your carpet washer

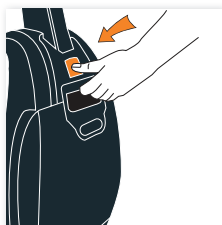
Your dirty water tank is fitted with a float. When the dirty water tank is full or the floor head is not in contact with the carpet the float will shut off the suction at the floor nozzle. You will be able to hear if this has happened as the motor noise on the unit will increase. Once the float is activated, empty the dirty water tank if full. If the dirty water tank is not full then turn off your machine at the power switch and wait for the float to settle before re-starting.



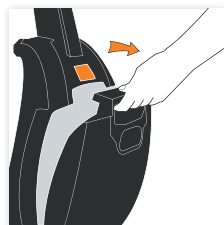
Pour required dose of carpet cleaning solution (approx. 40ml per 1.0L of water).



Mix solution with warm water. (max 40°C).



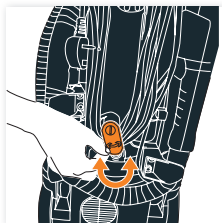
Remove clean water tank and ensure that it is rinsed thoroughly and free of pre-treatment solution.



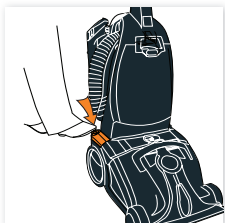
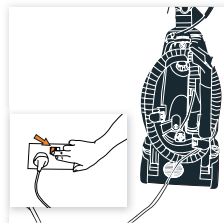
Fill clean water tank with solution mix.



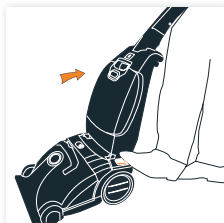
Tighten cap before returning tank to unit.



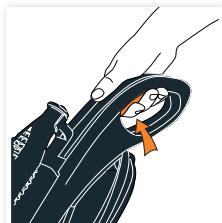
Unwrap power cord and plug unit in.



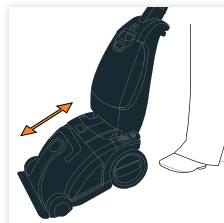
Turn the machine on.



Recline the machine. When the machine is reclined, the brushbar will rotate. In an upright position, the brushbar will not rotate.



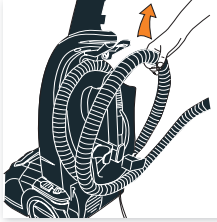
Press trigger to release solution.



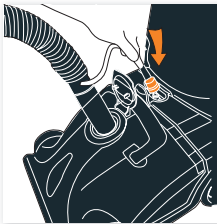
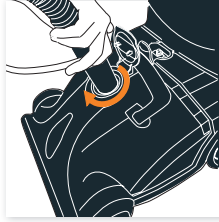
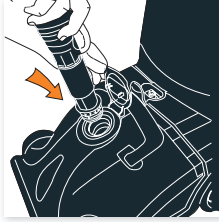
For best results apply solution on the forward stroke and release the trigger to recover solution on the backward stroke.



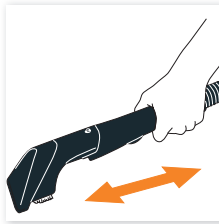
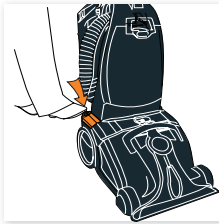
## Picking up spills



Remove hose.



Align inserts and push in.  
Turn clockwise to secure.

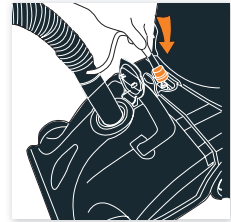
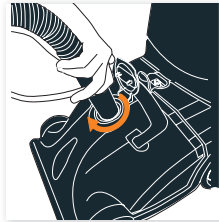
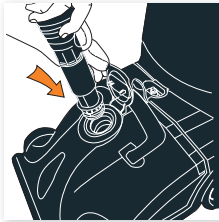
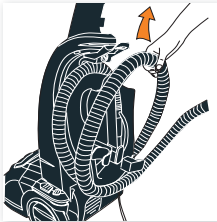


Pull wash tool back over  
spill to pick up liquid.

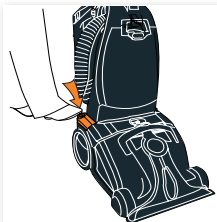
## Using the wash tool

Do not saturate your upholstery.

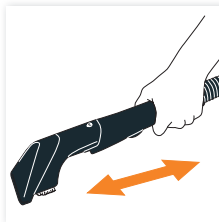
The clean water tank will need to be filled with Vax carpet cleaning solution and water before use.



Align inserts and push in.  
Turn clockwise to secure.



Press trigger to  
release solution.



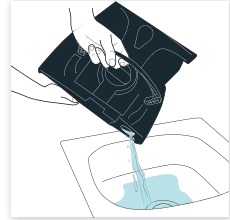
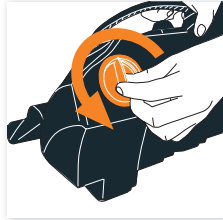
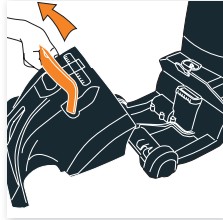
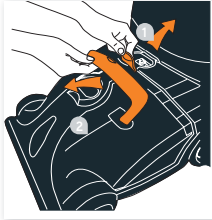
For best results apply  
solution on the forward  
stroke and release the  
trigger to recover on the  
backward stroke.

# Looking After Your Machine

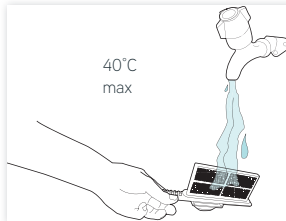
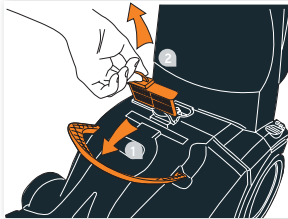
**WARNING:** To reduce the risk of electric shock, turn the machine off and unplug from electrical socket before performing maintenance/troubleshooting checks.

## Emptying the dirty water tank

**NOTE:** Rinse out tank with clean water and leave to air dry before storing your machine.



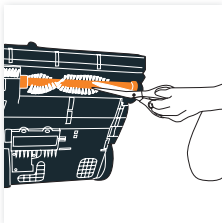
## Cleaning the float chamber filter



Rinse under water to remove debris (max 40°C). Allow to dry completely before replacing or storing away your machine. (24 hours).

## Removing blockages from the brushbar

**WARNING:** To reduce the risk of electric shock, turn the machine off and unplug from electrical socket before performing maintenance/troubleshooting checks.

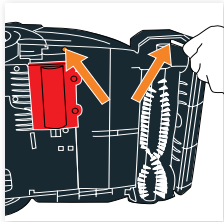


Threads caught in the brushbar can be cut.

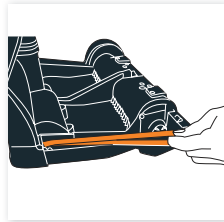
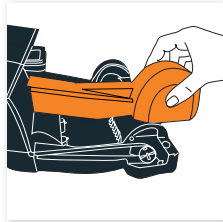
# Looking After Your Machine

## Replacing the belt

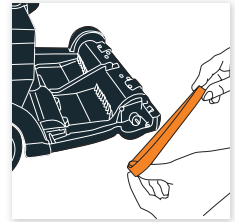
**WARNING:** Do not open the motor cover.



Use a crosshead screwdriver to remove two (2) screws.



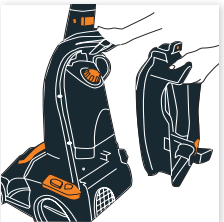
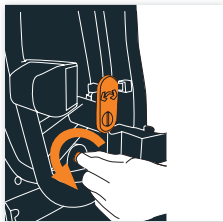
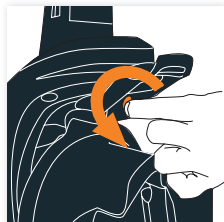
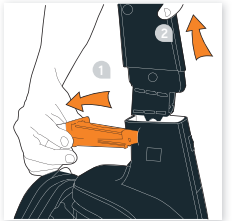
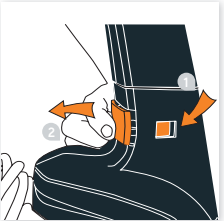
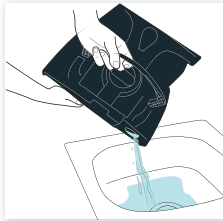
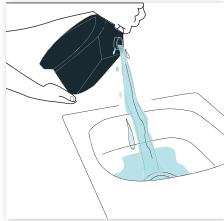
Remove damaged/broken belt off the spindles.



Replace new belt on to spindles and secure the belt cover.

## Storage

- Empty and rinse out clean and dirty water tanks and leave to air dry before replacing.
- You can remove the handle and tool caddy for convenient storage.



**Warning:** To reduce the risk of personal injury, unplug the carpet washer before performing maintenance/troubleshooting checks.

#### Is there an accessory missing?

- Check the 'This pack contains' panel on the box to make sure the part is definitely included in your unit

#### Why won't the carpet washer turn on?

- It may not be plugged into the electrical socket correctly; ensure that the plug is pushed in securely and switched on
- The power button on the unit hasn't been fully depressed
- If the unit cuts out during use, disconnect the unit from the electrical socket, allow to cool for one hour. Then, clean the filter, empty the dirty water tank and check the hose and brushbar for blockages.

#### Why won't the cleaner pick up solution/spills?

- The float in the dirty water tank may have been activated. Empty the dirty water tank if full. If the dirty water tank is not full then switch the machine off and wait for the float to settle before re-starting your machine
- The dirty water tank may be full and the auto shut off engaged. Empty the dirty water tank
- Ensure the dirty water tank is fitted correctly and the tank cap is securely fitted
- Check the hose for blockages
- Check the brushbar for blockages

#### Why won't the solution/clean water dispense?

- Ensure the clean water tank is fitted securely
- The solution/clean water tank may be empty
- Ensure the dirty water tank is fitted securely

#### Why won't the brushes rotate?

- The brushes will only rotate when the unit is reclined and turned on
- Check the float chamber filter and clean if necessary
- Belt may be broken – replace if necessary

## we're here to help

Instead of taking me back to the shop, simply call:

**AU: 1300 361 505**

**NZ: 0800 800 900**

**vax.com.au**

This does not affect your statutory rights

## Vax Service & Help

### Vax Careline:

Australia 1300 361 505  
New Zealand 0800 800 900

Monday-Friday 8.30am to 5.00pm

If you have queries or concerns about using your Vax, call the Vax Careline. Calls are charged at the standard local rate. Please make a note of the serial number and model number of the vacuum cleaner before calling.

For the nearest Service Agent, please call the Vax Customer Careline or visit [vax.com.au](http://vax.com.au)

## Technical Specification

Voltage: 220-240V ~50Hz

Wattage: 1000W

Capacity: Clean water tank 4.0L

Dirty water tank 2.5L

Cord length: 8.0m

Weight: 10.6kg

Filter: Float chamber filter



Double Insulated



N197



Indoor Use



Read Instructions

Subject to technical change without notice.

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.









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