

VAXCARE

Please register your warranty. Send in your completed Warranty Card.

If you require any further assistance or advice about any

VAX please call VAXCARE on

1300 36 4040 (Australia - cost of a local call)

and **0800 800 900** (NZ)



VAX Appliances (Australia) Pty Ltd
A.C.N. 009099736

296 Victoria Road Malaga Western Australia 6090.

EMAIL: vaxcare@vax.com.au

WEBSITE: www.vax.com.au

Vax AUST. & NZ BRANCHES

• NSW/ACT

Unit 2, 30 Heathcote Road,
Moorebank, NSW 2170
Telephone: (02) 9602 6800
Facsimile: (02) 9602 6900

• VICTORIA/TASMANIA

Unit 3, 46 Burgess Road,
Bayswater North, VIC 3153
Telephone: (03) 9761 7160
Facsimile: (03) 9761 7175

• SOUTH AUSTRALIA/ NORTHERN TERRITORY

Unit 3, 75-77 Grange Road,
Welland, SA 5007
Telephone: (08) 8340 2222
Facsimile: (08) 8346 7933

• QUEENSLAND

186 Kerry Road,
Archerfield, QLD 4108
Telephone: (07) 3216 7350
Facsimile: (07) 3216 7375

• WESTERN AUSTRALIA

296 Victoria Road,
Malaga, WA 6090
Telephone: (08) 9247 8100
Facsimile: (08) 9247 8192

• VAX APPLIANCES NEW ZEALAND

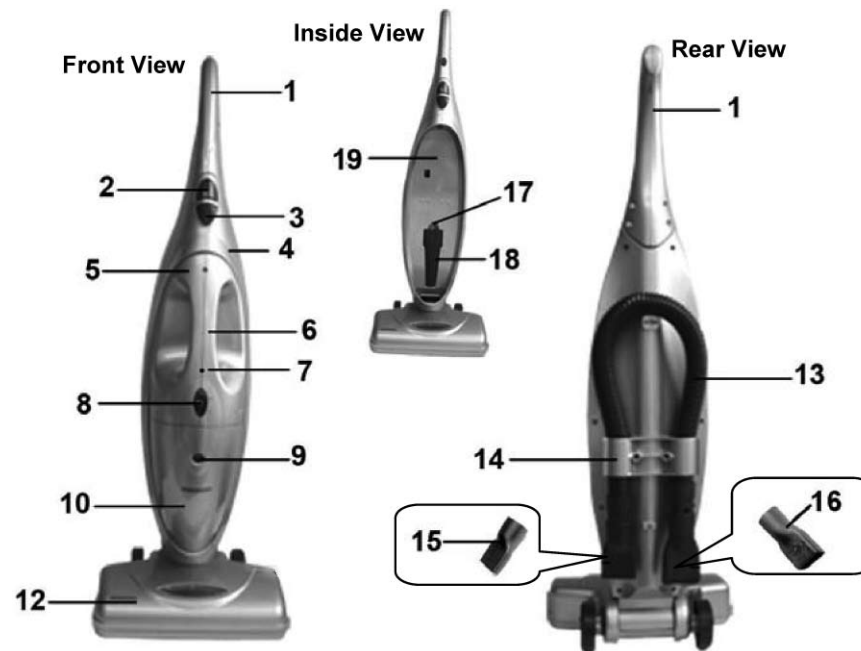
27 Clemow Drive
Mt Wellington, Auckland
Telephone: (09) 5736220
Facsimile: (09) 5736224
Email: vaxnz@vax.co.nz



www.vax.com.au

Vaxcare:
AUST: 1300 36 4040
NZ: 0800 800 900

Wizard VR400 RECHARGEABLE 2 IN 1 vacuum cleaner



- | | |
|---------------------------------------|--|
| 1. Telescopic Handle | 11. Charger Part Number 56010
<i>*not shown</i> |
| 2. Telescopic Handle Release Button | 12. Floor Brush |
| 3. Power Unit/Hand Vac Release Button | 13. Flexible Hose |
| 4. Power Unit Housing | 14. Flexible Hose Holding Clip |
| 5. Charging Jack | 15. Hand Vac Hose Adapter |
| 6. Power Unit/Hand Vac Handle | 16. Crevice Tool Hose Adapter |
| 7. Charging Indicator Light | 17. Crevice Tool On-board Storage |
| 8. Hand Vac On/Off Power Switch | 18. Crevice Tool |
| 9. Dust Cup Release Button | 19. Power Unit/Hand Vac Receptacle. |
| 10. Dust Cup (container) | |

***Illustrations may differ from actual product**

NOTE: Your cordless vacuum is supplied with the batteries uncharged. Charge the unit for 20 hours prior to first use is required.

Instruction Manual

Please read carefully before using the cleaner.

Important Safeguards

When using this electrical appliance, basic precautions should always be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE

WARNING: To reduce the risk of fire, electrical shock, or injury:

1. Do not charge this unit outdoors.
2. Do not use outdoors or on wet surfaces.
3. This appliance is not intended for use by young or infirm persons unless they have been adequately supervised by a responsible person to ensure that they can use the appliance safely. Young children should be supervised to ensure that they do not play with the appliance.
4. Use only as described in this manual. Use only manufacturer's recommended attachments.
5. Do not use charger if power cord has been damaged. Do not use cordless hand vacuum or charger if it has been dropped, damaged, left outdoors, or dropped in water. Return it to an Authorised Vax Service Agent for examination, repair or adjustment.
6. Do not abuse the charger cord. Never carry the charger by the cord or yank to disconnect from an outlet; instead grasp the plug and pull to disconnect.
7. Keep charger cord away from heated surfaces.
8. This product includes rechargeable nickel cadmium batteries. Batteries must be recycled or disposed of properly. **Do not incinerate batteries or expose to high temperatures, as they may explode.**
9. Do not handle plug or appliance with wet hands.
10. Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair and anything that may reduce air flow.
11. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.

12. Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
13. Turn off all controls before unplugging.
14. Do not attempt to change accessories while unit is running.
15. Use extra care when cleaning on stairs.
16. Do not use to pick up flammable or combustible liquids such as gasoline or use in areas where they may be present.
17. Do not use charger with an extension cord. Plug charger directly into an electrical outlet. Use charger only in a standard (220-240V/50Hz) electrical outlet.
18. **Do not use the hand vacuum cleaner without dust cup filter in place.**
19. Store the cordless vacuum indoors. Put the cordless vacuum away after use to prevent accidents.
20. Leaks from battery cells can occur under extreme conditions. If the liquid, which is 20-35% solution of potassium hydroxide, gets on the skin - wash immediately with soap and water or neutralize with a mild acid such as lemon juice or vinegar. If the liquid gets into the eyes, flush immediately with clean water for a minimum of 10 minutes and seek medical attention.
21. Use only on dry, indoor surfaces.
22. Do not use for any purpose other than described in this user's guide.
23. Do not attempt to use the charger with any other product nor attempt to charge this product with another charger. **Use only the charger supplied with this appliance (part number 56010).** **WARNING:** Do not use to charge non-rechargeable batteries.
24. The battery must be removed from the appliance before it is discarded.
25. The battery is to be recycled or disposed of safely.
26. The appliance must be disconnected from the supply when removing the battery.
27. Turn off all controls before unplugging.

SAVE THESE INSTRUCTIONS

For Household Use Only

Troubleshooting

PROBLEM: Hand vacuum will not operate

Cause: Batteries discharged.

Solution: Charge unit.

Cause: Dead battery (battery won't hold charge).

Solution: Replace battery pack.

Cause: Contacts between the unit and the charging stand are dirty.

Solution: Wipe and clean dirt from contacts.

Cause: No power in electrical outlet supplying transformer.

Solution: Check fuse or breaker. Replace fuse/reset breaker

Cause: Charger is plugged in.

Solution: Unplug charger.

PROBLEM: Motorised brush will not work

Cause: The agitator is blocked with debris or string.

Solution: Remove debris from agitator. If there is string or thread wrapped around the brush bar, carefully cut with scissors.

Cause: The belt is broken.

Solution: Call VAXCARE or take to an Authorised Vax Service Agent.

Cause: Power unit/hand vac is not seated correctly.

Solution: Seat the power unit/hand vac correctly.

PROBLEM: Hand vacuum will not pick-up or suction power is weak

Cause: Dust cup container is full.

Solution: Empty dust cup container.

Cause: Dust cup filter needs cleaning or replacement.

Solution: Remove dust cup filter and check for object(s) in air duct and remove. Clean or replace dust cup filter.

Cause: Unit needs recharging.

Solution: Charge unit.

PROBLEM: Dust escaping from hand vacuum

Cause: Dust cup container is full.

Solution: Empty dust cup container.

Cause: Dust cup filter is not installed correctly.

Solution: Review dust cup filter installation instructions.

Cause: Puncture/hole in dust cup filter.

Solution: Replace dust cup filter.

PROBLEM: Battery will not hold charge

Cause: Battery has reached the end of its service life.

Solution: Call VAXCARE or take unit to an Authorised Vax Service Agent. Review battery removal and disposal section.

Please Note: The Dust Cup Filter is washable. It should, however, be replaced every three (3) to six (6) months depending on usage to ensure peak performance of your vacuum.

Important: Make sure that Dust Cup Filter has completely air dried before re-installing back in the hand vacuum.

Warning: Always remove the hand vacuum from the power unit before cleaning the power brush.

Operating Instructions

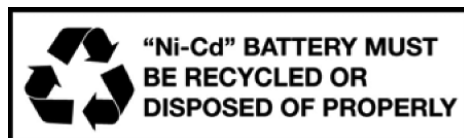
Battery Removal & Disposal

The cordless hand/stick vacuum is powered by Nickel-Cadmium (Ni-Cd) batteries, which must be recycled or disposed in accordance with local requirements. The battery pack used in this model is replaceable, however care should be taken when doing so. Follow these steps when replacement is required:

1. Using a #3 Phillips head screw driver, remove the screw securing the battery compartment cover located on the under side of the power unit/hand vac.
2. To remove the cover, press down on the battery compartment cover while sliding towards the rear of the unit. **NEVER** open the battery compartment except to change the battery.
3. Set aside battery compartment cover and screw.
4. Carefully lift out battery pack and disconnect the terminals.
5. Connect the terminals to the new battery pack taking care to connect the red lead (+) to the positive connector first and the other lead (-) to the negative connector second. Place the new battery into the battery compartment.
6. Tuck the wiring inside the battery compartment so it does not interfere with the battery compartment cover when it is replaced.
7. Re-install the battery compartment cover.
Call your nearest recycling centre or local authority for information on the recycling and disposal of Ni-Cd batteries. Do NOT replace the batteries used in this product with any other type of battery.

CAUTION:

- Use only with the battery pack supplied with the unit.
- Do not attempt to remove the battery pack from the unit to charge it.
- Never throw the battery pack or unit into a fire or incinerate.
- Do not attempt to remove or damage the battery casing.
- Battery must be recycled or disposed of properly at the end of its service life.



CAUTION: NEVER use the unit without the battery compartment cover in place.

Technical Specifications

Charger Supply Voltage:	220-240V/50Hz
Charger Part No:	56010
Battery:	15.6V Ni-Cd
Dust Capacity:	600ml
Filter:	Cage and Filter
Weight:	3.5kg

Subject to technical change without notice

VAXCARE Service & Help AUSTRALIA 1300 36 4040 NEW ZEALAND 0800 800 900

If you have any queries or concerns about using your Vax, call VAXCARE. Please make a note of the serial number and model number of the appliance before calling.
(Aust only: Mon-Fri. 10.00am to 6.00pm. EST)
Calls are charged at the local rate.
An answerphone is available outside of these hours.

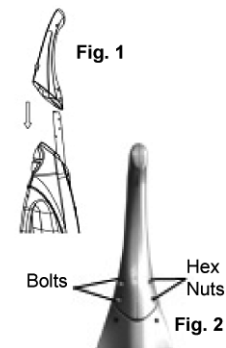
There are over 300 approved Vax Service Agents in Australia and New Zealand. For the nearest Service Agent, please call VAXCARE or visit www.vax.com.au

Operating Instructions

Assembling the Handle

NOTE: Ensure that the unit is not connected to the charger before assembling the handle.

1. Remove the screws on the handle.
2. Press the telescopic handle release button and lift the telescopic tube up.
3. Align the opening on the handle with the telescopic tube on the power unit housing. (Fig.1)
4. Slide the handle onto the telescopic tube until it is seated firmly into position.
5. Insert the hex nuts into the openings on the side of the vacuum. (Fig.2)
6. Use the eraser end of a pencil to hold the hex nut in place while screw fitting the bolts from the other side. (Fig.2)



CAUTION: Do not over tighten. Over tightening could strip the thread. Do not operate the vacuum without the handle screws in place.

Charging Your Vacuum Cleaner

Before using the vacuum, charge the vacuum cleaner for a minimum of 20 hours.

NOTE: Ensure that the On/Off switch on the hand vac is in the "Off" position before charging.

NOTE: The power unit/hand vac does not have to be in the power unit/hand vac receptacle to charge the battery.

1. Place the vacuum near an electrical power outlet (220-240V/50Hz) and plug in the charger.
2. Connect the charger to the charging jack. The red charging indicator light will illuminate when the vacuum cleaner is being charged. (Fig.3)

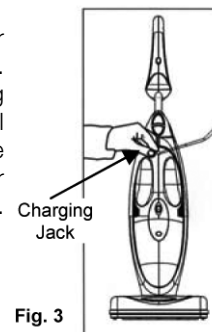


Fig. 3

3. The vacuum cleaner will run for maximum operational time only if it has been fully charged. The normal full charging time for this vacuum is 20 hours. To fully charge the unit, run the vacuum cleaner until it stops, then fully recharge the battery.

NOTE: Peak performance may only be attained after the unit has been charged and discharged two (2) or three (3) times.

NOTE: The power unit/hand vac and the floor brush will not operate when the charger is plugged into the unit.

To Maximize the Life of your Ni-Cd Batteries

1. Charge for a minimum of 20 hours before initial use. Failure to do so will significantly reduce the battery life.
2. **Do not store the unit with the charging adaptor attached and plugged in.**
3. Only recharge when the batteries are fully discharged (or as close to fully discharged as possible).
4. Do not store in areas of high temperature or humidity.
5. **NOTE:** Fully discharge, then completely re-charge the unit at least once a month.
6. After three (3) months of storage, the appliance should be fully discharged and then recharged to maximize battery power.
7. Only use the charger supplied. If other chargers are used, damage to the battery, appliance or personal property could be caused.
8. NiCd batteries have a long useful life but at some time they will need to be replaced.

NOTE:

1. The on/off switch must be in the "OFF" position in order to charge the unit.
2. If the appliance has never been used or has been stored for an extended period of time without use - it will take several complete charge and discharge cycles to fully charge the batteries for maximum performance.

Operating Instructions

Assembly of Dust Cup

Note: Ensure that the unit is not connected to the charger before cleaning the dust cup (container).

1. To open the dust cup compartment, push the dust cup release button and remove the dust cup container.
2. Ensure that the dust cup filter is inside, then re-attach the dust cup container to the hand vacuum. (Fig.4)

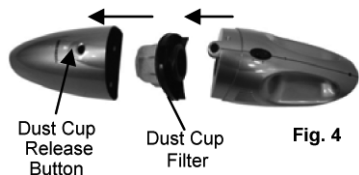


Fig. 4

Detaching the Power Unit/Hand Vac from the Power Unit Housing

NOTE: The floor brush will not function without the power unit/hand vac in place and fully charged.

1. To remove the power unit/hand vac from the power unit housing, depress the power unit/hand vac release button. (Fig.5)
2. Grasp the handle of the power unit/hand vac and pull out. (Fig.6)
3. To replace the power unit/hand vac into the power unit/hand vac receptacle, place the bottom of the power unit/hand vac into the receptacle first, then tilt towards the power unit housing until it audibly clicks into place. (Fig.6)



Fig. 5

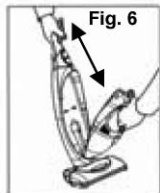


Fig. 6

Using the Vacuum

NOTE: The floor brush will not function without the power unit/hand vac in place and fully charged.

The vacuum is ideal for cleaning stairs and awkward areas.

1. Ensure that the power unit/hand vac is in position on the power unit housing. (Fig.7)

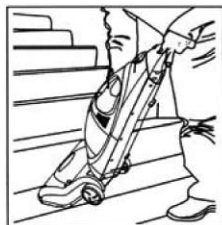


Fig. 7

Extending the Telescopic Handle

The vacuum is equipped with a telescopic handle to increase the reach when vacuuming.

1. To extend the handle, depress the telescopic handle release button. (Fig.8)
2. Hold down telescopic handle release button while pulling the handle up until it clicks into place. (Fig.9)
3. To decrease the length of the handle, depress the telescopic handle release button and push the handle in until it clicks into place.



Fig. 8



Fig. 9

Operating Instructions

Using the Crevice Tool

The crevice tool can be used with the flexible hose or by attaching it directly to the power unit/hand vac.

To use the crevice tool and hose:

1. Remove the power unit/hand vac from the power unit housing and the flexible hose from the hose holding clip at the rear.
2. Insert one end of the flexible hose into the hand vac hose adapter and the other end into the crevice tool adapter. (Fig.10)

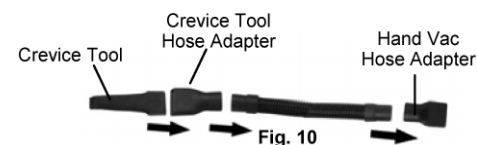


Fig. 10

3. Insert the crevice tool (located in the onboard storage caddy), into the crevice tool adapter. (Fig.10)

To attach crevice tool to the power unit/hand vac:

1. Remove the power unit/hand vac from the main unit.
2. Attach the crevice tool directly into the suction nozzle of the power unit/hand vac.

Changing & Cleaning the Dust Cup Filter

To achieve the best performance, empty the dust cup container and clean the dust cup filter after each use.

1. Remove the power unit/hand vac from the power unit/hand vac receptacle.
2. To remove the dust cup container, press down on the dust cup release button and pull off the dust cup container. (Fig.11)
3. Pull out the dust cup filter and empty the dust from the dust cup container. (Fig.12)



Fig. 11

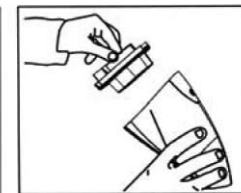


Fig. 12

4. Rinse the dust cup filter in cold water. **Wait until it air dries completely before replacing it back into the dust cup container.**

Do not machine wash to clean the dust cup filter. Do not use a hair dryer to dry it. **Air dry only.**

5. Replace the dust cup filter carefully into the dust cup container. **NEVER** operate vacuum cleaner without dust cup filter in place.
6. Attach the dust cup container to the power unit/hand vac.

CAUTION: The suction nozzle must be open and free of any obstruction at all times to prevent the motor overheating which could cause damage.

NOTE: To ensure peak performance, it is recommended that the dust cup filter be replaced every three (3) to six (6) months depending on usage

Replacement Dust Cup Filters

Replacement dust cup filters are available from your Vax stockist or Vax direct. Phone Vaxcare or visit: www.vax.com.au